



Usable Security for the Cloud

Sascha Fahl, Marian Harbach and Matthew Smith

- Why Security Fails
 - Economic Factors
 - Technical Factors
 - Human Factors
 - Legal Factors
 - Usable Security
- Security as a Service
 - Facebook Example
 - Mock-ups
 - CaaS
 - User Study
- MindMesh
 - Human Centric Information Sharing
 - User Study

OVERVIEW - ATTACK

- Mobile and the Cloud
 - Appification
 - Android background
 - SSL Problems
 - Example Attacks
 - User Study

```
.class public Leu/nullbyte/android/urllib/EasySSLConnectionFactory;  
.super Ljava/lang/Object;  
.source "EasySSLConnectionFactory.java"  
# interfaces  
.implements Lorg/apache/http/conn/scheme/SocketFactory;  
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;  
# instance fields  
.field private sslcontext:Ljavax/net/ssl/SSLContext;  
# direct methods  
.method public constructor <init>()V  
    .locals 1  
    .prologue  
    .line 47  
    invoke-direct {p0}, Ljava/lang/Object; <init>()V  
    .line 50
```

Why Security Fails

Security Flaw Found in Windows Worm Blasts Across the Net

Comodo Hack: 37,000 Legitimate
Certificates Issued by CAs for
Unqualified Names

Stuxnet Virus sets back Iran's Nuclear
Program by 2 Years.
Physical damage to facilities

Sony Hack: Personal Information from
Approximately 24.6 Million Sony OE
Accounts may have been stolen



“If General Motors had kept up with the technology like the computer industry has, we would all be driving \$25 cars that got 1,000 miles to the gallon.”¹

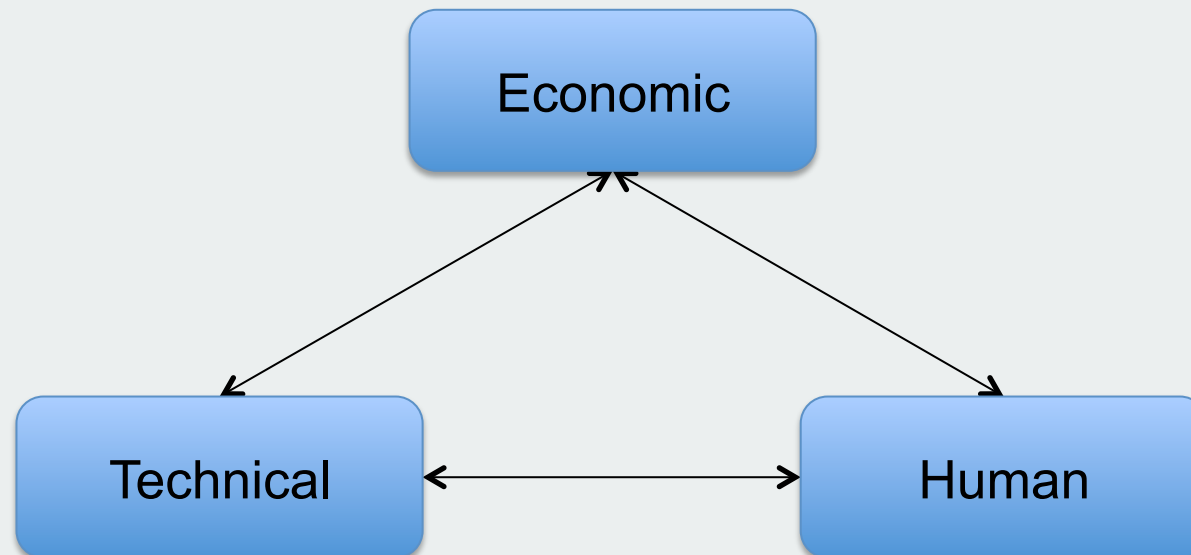
GM's Response:

- but they would crash unexpectedly every couple of days;
- we would just accept this, restart and drive on;
- the oil, water temperature, and alternator warning lights would all be replaced by a single "General Protection Fault" warning light;
- the airbag system would ask "are you sure" before deploying;
- every time GM introduced a new car, car buyers would have to learn to drive all over again because none of the controls would operate in the same manner as the old car.²

1) Reputedly said by Bill Gates
2) Summarized response by GM

We will look at the following factors

Legal



Legal Factors

- If it turns out that the tires of a car are faulty and may cause accidents,
 - the manufacturer is obliged by law to recall them.
 - This is facilitated by the fact that the manufacturer is liable for any problems that may arise from using faulty tires
-
- If a database software crashes and destroys the entire dataset costing millions
 - or the network of a hospital goes down and costs the lives of patients
 - the software vendors are not liable (due to clever licensing agreements)

- Countries often require providers to allow access to their users' data
 - e.g. U.S. Patriot Act gives law enforcement the right to access all data that is stored by U.S. service providers
 - Similar laws exist in other countries
- Social Networks (e.g. Facebook)
 - Store all communications of their users
 - May have to hand it out or lose it in a breach
 - Have the right to use it for their own purposes
- Cloud Storage (e.g. Dropbox)
 - Stores all data of their users
 - May have to hand it out or lose it in a breach

Jurisdiction mandated by location of resources (probably)

Location transparency & Provider choice are issues

Economic Factors

- Customers would like productive, bug-free IT/software
- IT/SW Companies would like to maximise profits
- Security does not factor in either of these wishes directly
- Principle of adequate protection
 - Goal is not to maximize security, but to maximize utility while limiting risk to an acceptable level within reasonable cost



VS.



The first questions to ask when securing a system:

- Who do we think will attack us?
- What is their motivation?
- What resources and skills do they have?
- **How would the attack affect us?**
 - Direct damage:
theft, destroyed work, recovery costs...
 - Indirect damage:
reputation, future business, **stock market value**

- The release of 146 vulnerabilities was analysed and it was shown that the stock price of a company drops on average by **0.63%** compared to the NASDAQ15 on the day the flaw is announced [1]
- Microsoft stocks rise **7%** after strong Q3 earnings (Windows 7 release Jul'09) [23rd Oct '09]
- Microsoft stocks fall **3%** after reporting lagging OS sales [29th April '11]
- Sony stocks fall **3.7%** due to “largest hack in corporate history” [6th May '11]
- Toyota stocks fall **7%** after accelerator pedal recall [27th Jan '10]

IT failures common in all organizations

This leads to little incentive to invest in good security

Technical Factors

Technical factors (administrative):

- Standard off-the-shelf but insecure systems
 - updated infrequently
- Changes in environment; bad feature interaction
- Outsourcing to the Cloud, Decentralised Systems
 - Administration no longer under local control
 - Fortress approach does not work anymore

Technical factors (user driven):

- The market pushes non-securable devices and services
 - iPhone, Dropbox, Facebook, etc
- Enterprises need to cope with these unsecured entities in their corporate environment.
 - Gadgets mostly don't include enterprise security features
 - Consumer security features (SSL for social network sites/blogs/etc) can work against enterprise security features

- System/software engineering - making systems behave in a clearly specified way - is a difficult activity.
- Security engineering - preventing systems misbehaving in many unspecified ways - is, in a sense, even more difficult.

This often leads to cumbersome
and complex security mechanisms
which frustrate users

Human Factors



- failure to follow procedure
 - turning off or skipping security checks, ignoring warnings
 - choosing weak passwords
 - putting confidential data on unencrypted thumb drives
- failure to understand security implications of actions
 - opening unexpected attachments, installing Apps
 - accepting certificate warnings
- dealing with exceptional circumstances improperly
 - preferring to believe everything is ok (contrary to evidence)
 - following on-screen instructions (of the attacker) without question
- falling prey to social engineering attacks
 - divulging information inadvertently, accidentally
 - being corruptible
- insider attacks
 - payback for being sacked

- Passwords are still a mainstay of modern security
 - and a very common cause of security problems

- Common password advice

- make it long and random
- use special characters
- don't write it down
- change it often
- don't re-use across services

good technical advice

bad usability advice

- Password problems lead to

- lost productivity
- recovery cost
- frustrated users who try and circumvent system

economic
disincentive to use
good passwords

Google Scholar “hits”

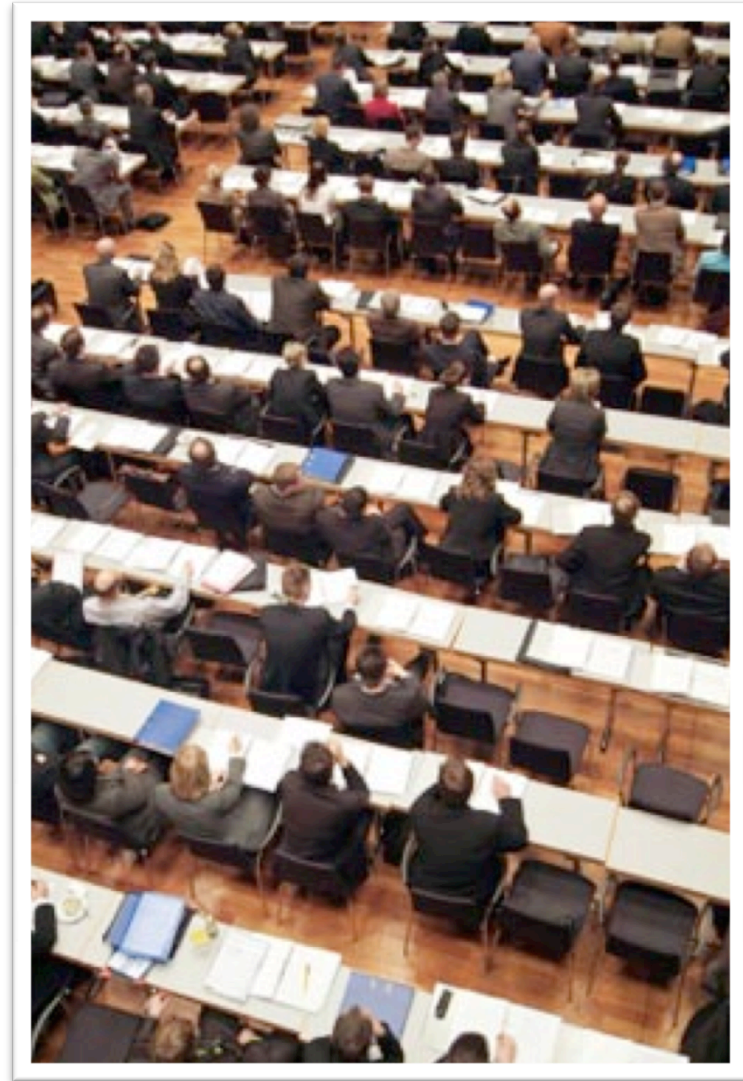
- security 233,000
- usability 25,140
- security and usability 433

IT books on Amazon.com

- security 13,739
- usability 1,647
- security and usability 1

Potential for growth

- publication of papers, books, lectures
- organisation of conferences
- development of centres of excellence



- Systems that "just work"
 - with minimal involvement of humans in security-critical functions
 - domain specific solutions
- Making secure systems intuitive and easy to use
 - human friendly systems
 - self explaining systems
 - context awareness
 - intelligent interaction & integration
- Approaches to teaching humans security-critical tasks
 - person to person
 - machine to person





PROTECT YOUR DATA IN THE CLOUD

- How can personal information be shared?
 - web servers, cloud storage, social networks etc.
- Confidentiality (crypto) is a key aspect for sensitive data
 - requires user expertise
 - cumbersome
 - error-prone
 - hard to fix
- How is information often shared?
 - e-Mail, DVDs, Skype, Print-Outs
- Why?
 - usability, security, usability of security



The Facebook logo, consisting of the word "facebook" in white lowercase letters on a blue rectangular background.

- In 2010, **500 million Facebook** users sent **4 billion messages** per day
- Today, there are more than 900 million Facebook users

Are they aware of potential privacy threats?

Questions

- Do users realize the privacy threats for their conversations on Facebook?
- Are they concerned that Facebook is able to access their conversations?

Design

- Introduced as an online poll on Facebook privacy
- Invited 16,915 students
- Also: find participants for follow-up study

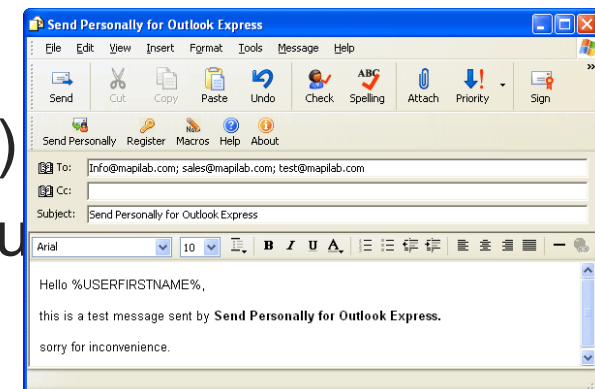
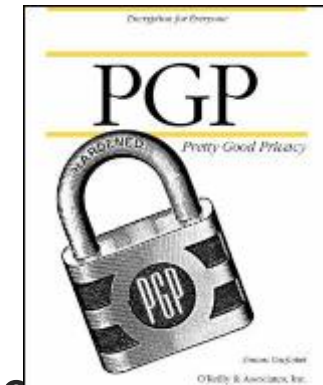
Results

- 514 participants
- 413 (80 %) knew that Facebook was able to access their conversations
- 342 (67 %) were concerned about their conversations' privacy
- 82 (16 %) did not care what Facebook does with their messages

➤ **So, why is nobody encrypting Facebook messages?**

Email Security

- Why Johnny Can't Encrypt (Whitten and Tygar, 1999)
 - PGP 5 user study
- Why Johnny Still Can't Encrypt (Sheng et al., 2000)
 - PGP 9 user study
- Johnny 2 (Garfinkel and Miller, 2005)
 - S/MIME KCM for Outlook user study



uProtect.i



encipher.i



Extracted functional variables

- Manual/automatic encryption
- Manual/automatic key management

1



A 'New Message' dialog box with a blue header. It contains a 'To:' field with 'Matthew Smith' and a 'Message:' text area with the text 'This is a message that is automatically encrypted'. At the bottom are 'Send' and 'Cancel' buttons.

Enter recipients + message

Push the send button

2



An 'Encrypt message' dialog box with a white background and a black border. It asks 'Please enter your encryption password' and has a password input field with dots, 'OK', and 'Cancel' buttons. It is overlaid on the 'New Message' dialog.

Enter encryption key
(once per session or once per message)

3



The 'New Message' dialog box with the 'To:' field 'Matthew Smith' and a 'Message:' text area containing a long alphanumeric string. A loading spinner is visible over the 'To:' field. At the bottom are 'Send' and 'Cancel' buttons.

Encrypted message is sent

Goals

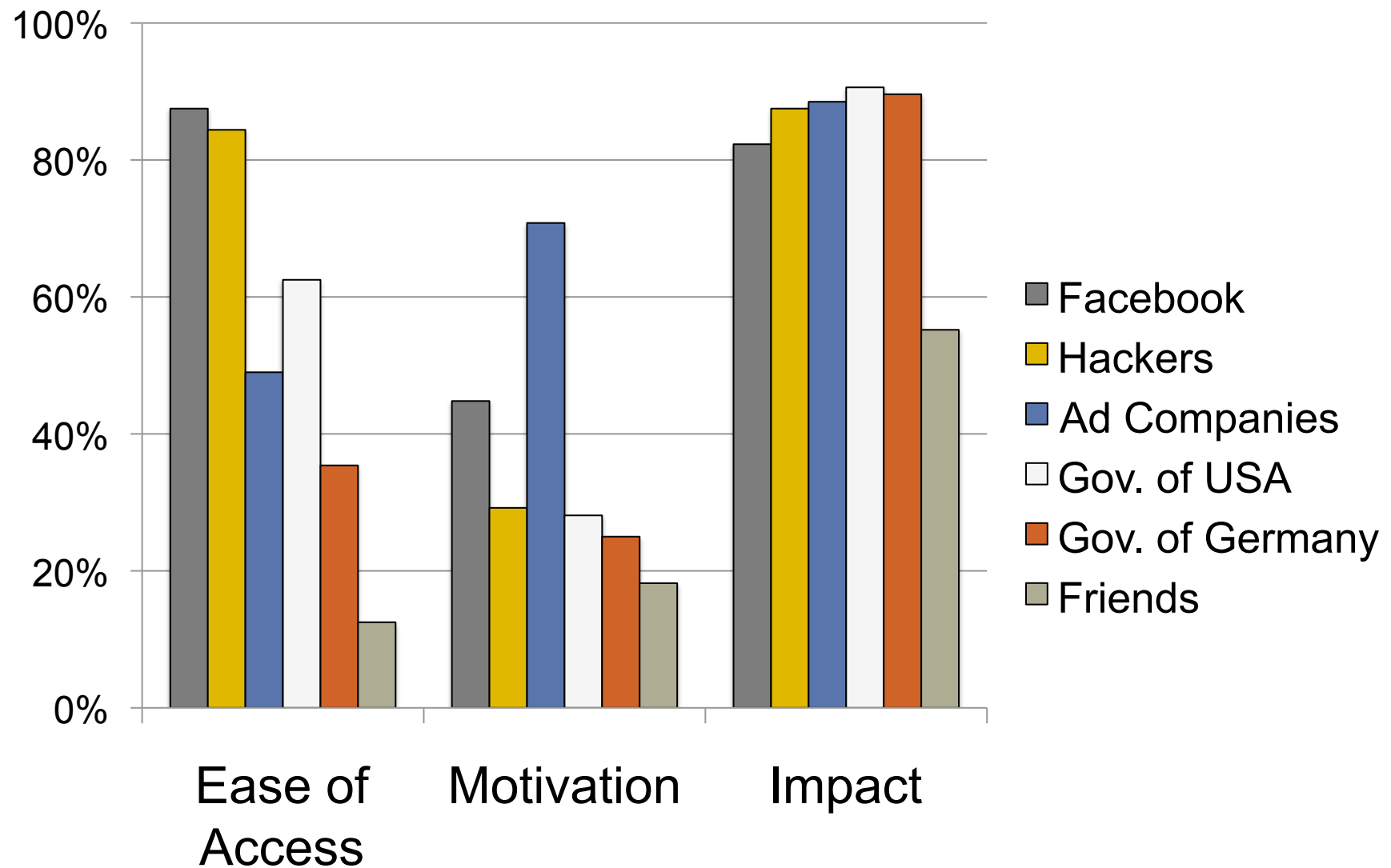
1. Which features enable most usable mechanism?
2. Do users want a key recovery mechanism?
3. Who are users afraid of?

Within-subjects Design with random latin squares setup

Participants

- Needed to be concerned about their privacy
 - Frequent Facebook users, non IT experts
- 96 participants
- No personal data was required during the study

- **Automatic** encryption and key management have *better usability* than manual
- **Automatic** key management has *higher acceptance*
 - No difference for automatic encryption
- **Key Recovery is necessary**
 - 72% of users afraid to loose password would not use mechanisms without key recovery



DESIGNING A USABLE SOLUTION

- How to protect data on popular Cloud services such as
 - Dropbox, Facebook, Amazon S3, web mail, etc.?
- Public Key / CA Infrastructures
 - requires user expertise
 - cumbersome
 - error-prone
 - hard to fix



... perfect security without any effort.

Previous Johnny Studies showed that setup of encryption mechanisms is crucial

- Apply well-known paradigms from everyday applications



No complex cryptographic objects, but username/password

- Users are familiar with this concept
- Email Based Identification and Authentication (EBIA)

■ Garfinkel, 2003
Key recovery possible

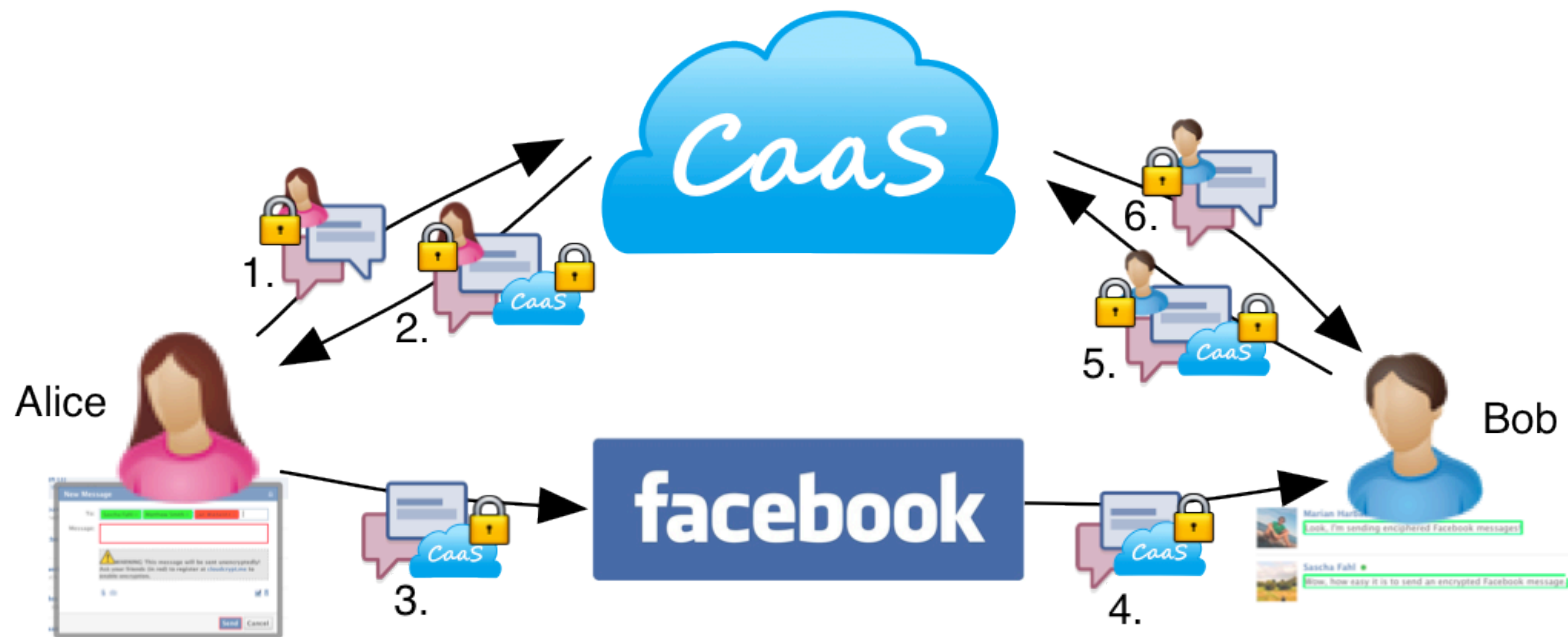
- Losing decryption credentials \neq encrypted data lost
- Desirable according to our study

Based on the lab study results we extracted the following requirements

- Username/password authentication
- Automatic encryption
- Automatic key management
- Key recovery feature

- How to protect data on popular Cloud services such as
 - Dropbox, Facebook, Amazon S3, web mail, etc.?
- Public Key / CA Infrastructures
 - requires user expertise
 - cumbersome
 - error-prone
 - hard to fix
- Confidentiality as a Service (CaaS)
 - separation of capabilities
 - less need to trust Cloud or CaaS provider
 - leverages existing infrastructure
 - zero key management for the user / known paradigms





Traditional approaches to confidentiality:

- encrypt data to
- protect it from everybody

Our approach to confidentiality:

- encrypt data to
- protect it from those who can but shouldn't access it

Create and bind CaaS to a Facebook account using a known paradigm

Fill out the form below to register a new account

E-Mail:*

☒ I do not use the following password for my Facebook account

Password: *

Strong


Retype password: *

From: noreply@cloudcrypt.me
Subject: Facebook account validation
Date: December 19, 2011 1:10:47 PM GMT+01:00
To: Matthew Smith <matthew@informatik.uni-marburg.de>
Reply-To: noreply@cloudcrypt.me

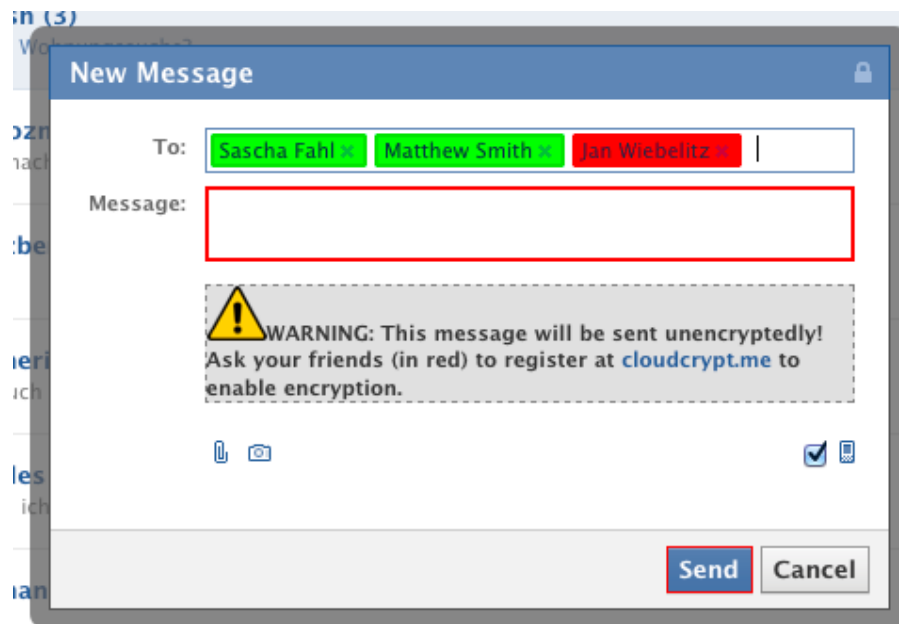
Please click the link below to finish verification:
[Validate Facebook to cloudcrypt.me binding.](#)

My cloudcrypt.me account

By clicking the following link you can connect your Facebook with your cloudcrypt.me account.

 [Sign in with Facebook](#)

- Minimally intrusive (workflow)
 - no key management
 - multiple device capable
- Highly visible (perception)
 - direct connection between data and security UI



Marian Harbach

Look, I'm sending enciphered Facebook messages!



Sascha Fahl ●

Wow, how easy it is to send an encrypted Facebook message.



Marian Harbach

This is an unencrypted message.

Cleartext after CaaS decryption

Ciphertext stored at Facebook



Marian Harbach

##cloudcrypt.me##68e434770841279c60fa26684cc598bbf47a2df9b8f8ae6ece2fc0607b54a095|6Wfepr6CxxfnOnnqNE1Q8q==|xZ24D0fwFU9wMHs+TGAbuwgU/6iklDhBOmhFe6HNS19uzLPzCZdJWADbwYNq9w==



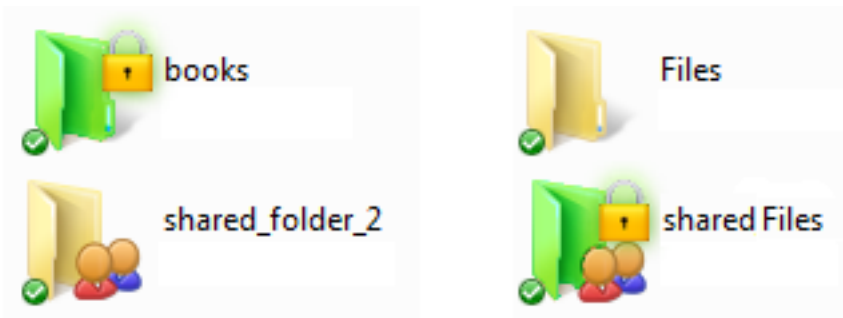
Sascha Fahl ●

##cloudcrypt.me##a8a59b5e7856aaff291ae33d24757fb0fe37e55cde2be3d6ff12cac4cc4f1cc1||I9P7T+xwDuC|Bve4Y9LDg==|gC7Ab+T7/cPclbmOVzkZU4b1yV/oCwYTqrsbMtj/3Pxn3G7z0v+I3dAtJ58z6Rrx7CjNQ1Hvm6ZIRw==



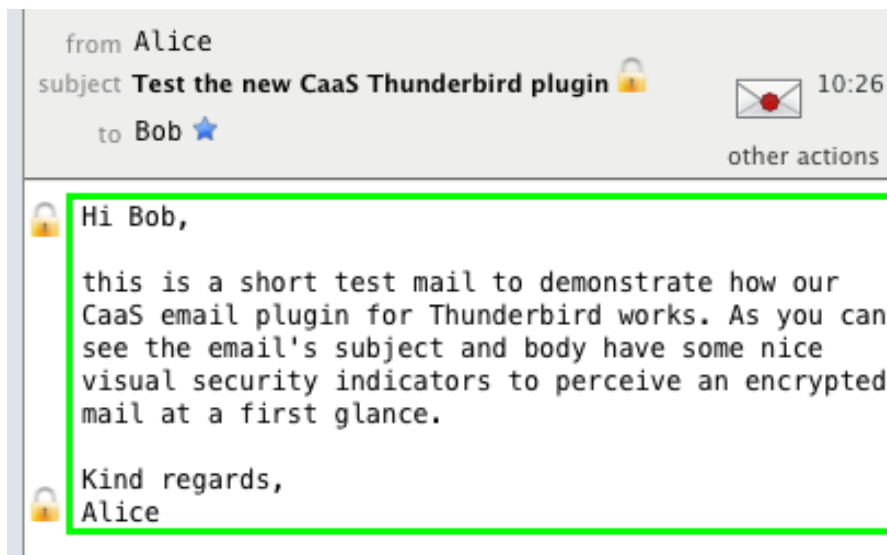
Marian Harbach

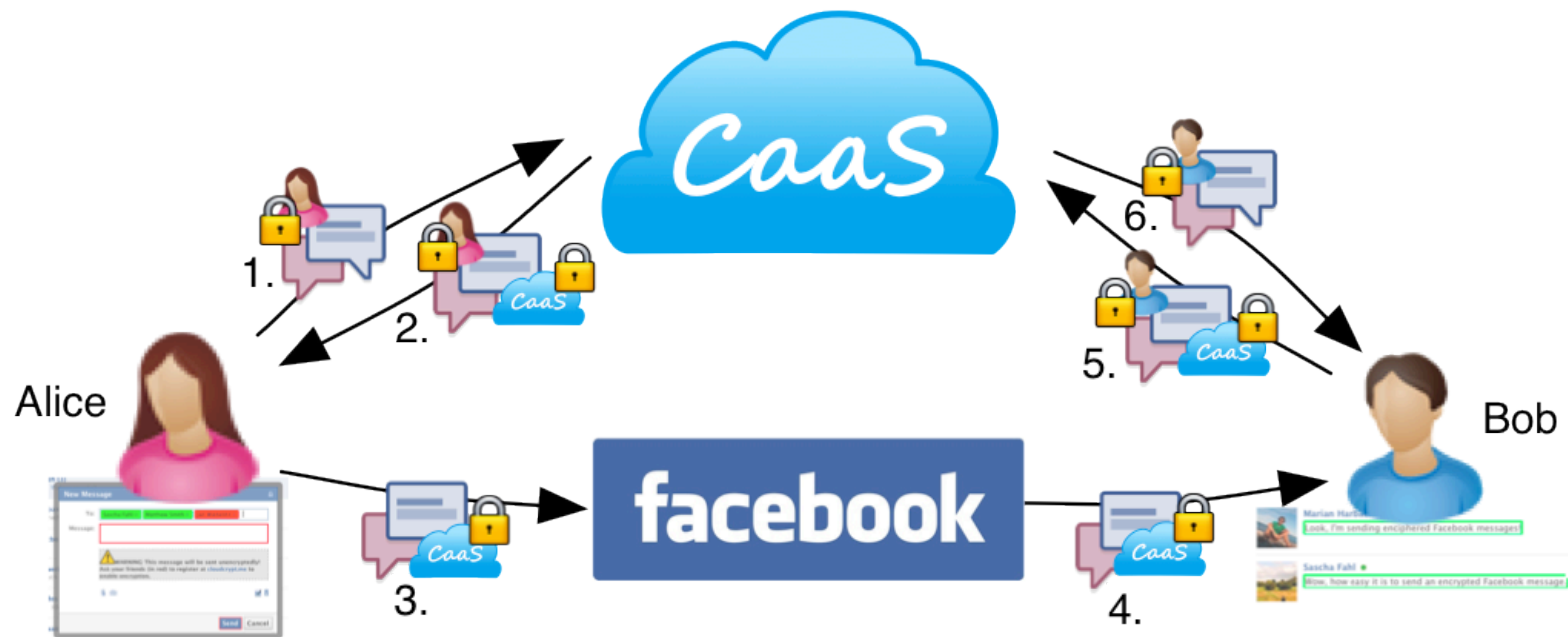
This is an unencrypted message.



- AC based on service identity
 - CaaS binds account to service identity
 - eMail verification
 - we use the Cloud AC to minimize the security usability overhead

- Dropbox
 - Protect both private and shared folders
 - data encrypted locally
- Thunderbird
 - eMail protection



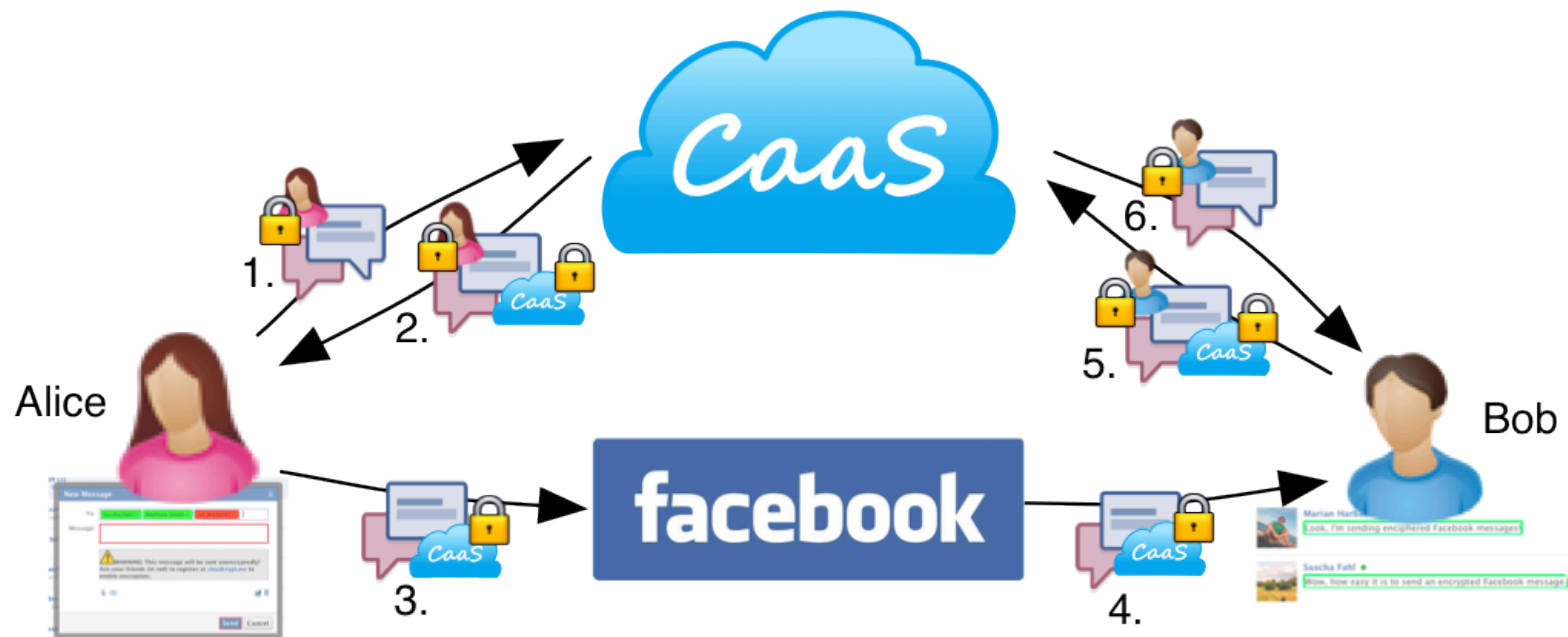


Bootstrapping of AC allows us to forgo asymmetric cryptography

- no key management
- device portability

Layered symmetric cryptography approach:

- XOR-based commutative cryptographic protection layers
- novel actor based ephemeral key generation



- ① Alice adds local cLayer (+cLayerLocal_A)
- ② CaaS adds remote cLayer (+cLayerRemote)
- ③ Alice removes her local cLayer (-cLayerLocal_A)
- ④ Bob adds local cLayer (+cLayerLocal_B)
- ⑤ CaaS removes cLayer (-cLayerRemote)
- ⑥ Bob removes his local cLayer (-cLayerLocal_B)

- ① Alice adds local cLayer (+cLayerLocal_A)
 - random symmetric key K_A
 - send encrypted data + ACL
- ② CaaS adds remote cLayer (+cLayerRemote)
 - create symmetric key from $ID_{Alice} + ACL + \text{master secret}$
 - no need to store key
- ③ Alice removes her local cLayer (-cLayerLocal_A)
 - discard key K_A
- ④ Bob adds local cLayer (+cLayerLocal_B)
 - random symmetric key K_B
 - send encrypted data + sender ID + ACL
- ⑤ CaaS removes cLayer (-cLayerRemote)
 - check if ID_{Bob} in ACL
 - create symmetric key from $ID_{Alice} + ACL + \text{master secret}$
- ⑥ Bob removes his local cLayer (-cLayerLocal_B)

CaaS Provider

- data presented to the CaaS provider is protected by a local cLayer
- CaaS provider cannot retrieve remote cLayer protected data from Cloud service provider

Cloud Service Provider (CSP)

- data presented to the CSP is protected by the remote cLayer
- ACL injection attacks can be detected by the client

Only if CaaS and CSP collude confidentiality is broken
- use multiple CaaS provider to minimise threat



Goals

- Usability evaluation of the process as a whole
- Are users willing to pay for such a service?
- More details on the needs for key recovery
- What is the level of perceived security?

Participants

- 15 participants, randomly selected from the screening study
- Students, 6 male + 9 female, 22 years on average
- 233 Facebook friends on average
- At least 5 private Facebook messages/week

Procedure

- Registration + message encryption/decryption questionnaire, semi-structured interview
- 1 interviewer + 1 assistant present
- Took 33 minutes on average overall
- 10 Euros compensation



Core questionnaire findings

- 5-point Likert-scale questions

(1= I completely disagree, 5 = I completely agree)

N = 15	avg	sd
I'm sure I used the mechanism correctly	3.9 3	1.03
I would send sensitive messages with this service in the future	4.0 6	0.96
I would send all messages with this service in the future	3.4 6	1.06
I have the feeling that my messages are now well protected	3.5 3	1.06

Comments from the Interviews:

Registration process

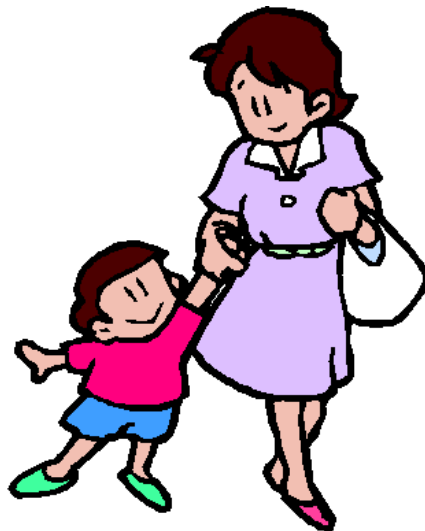
- *P2: “I would describe the effort involved in setting up such an account as relatively small. I think it took me about 30 seconds – if it really helps to protect my messages this is definitely worthwhile.”*

Encryption and Decryption

- *“uncomplicated, simple, secure”*
- *“I thought there would be annoying popups and I really liked that none appeared”*

Would users be willing to pay for such a service?

- 4 of the 15 participants answered they would not be willing to pay anything for encrypting their private ED messages
- Rest would pay a small amount for the service *“for an iPhone App”* (5 participants)



A female participant said: *“I would not pay for the service for myself, but if I had children I would pay money to protect their privacy.”*

Password Recovery

- 11 participants would not use the service without recovery
- 1 was concerned about security problems through recovery

“I would definitely need a recovery mechanism because losing access to my data would be disastrous.” (P15)

- 3 did not care

“This would be much less secure, because a hacker who has access to my email and Facebook account can then also decrypt my Facebook messages.” (P12)

“I never read old Facebook messages.” (P3)

Perceived Security and Trust

- Five participants stated they knew that the messages were encrypted *“because of the jumbled up text that was displayed”* (P2).
- Yet, all participants stated that they needed to establish trust into the encryption software to send **more sensitive** messages
 - 4 participants do not trust computer software in general
 - 11 participants said that they needed to be convinced by *“I really cannot say if the program does what it purports to do. I mean, any app could probably draw a green border around my message to simulate security. I would need some proof.”* (P2)

“On the Internet, you can download a program to crack everything.” (P6)

User study with 20 undergrad students for Facebook setup

- registering for the CaaS service
- binding to a Facebook account
- took 3:08 minutes on average
- no mistakes made

Lab study with 100 students for Facebook message encryption

- no mistakes made

User study with 15 students for entire process

- no mistakes made



Compared with PKI/CA based approaches, CaaS is child's play

- registration & binding in minutes instead of hours or days

No need to trust Cloud or CaaS provider individually

- trust splitting allows for security / usability trade-off

By choosing CaaS provider in country X

- user is able to choose legal jurisdiction for data protection independent of Cloud providers location(s)
- different jurisdiction add security since all locations need to cooperate
- multiple CaaS providers can be chained to add further protection



Helping Johnny 2.0 to Encrypt His Facebook Conversations

- Symposium on Usable Privacy and Security (SOUPS) 2012



- How can research information be shared?
 - web servers, cloud storage, social networks etc.
- Confidentiality (crypto) is a key aspect for sensitive data
 - requires user expertise
 - cumbersome
 - error-prone
 - hard to fix
- How is information often shared?
 - e-Mail, DVDs, Skype, Print-Outs
- Why?
 - usability, security, usability of security

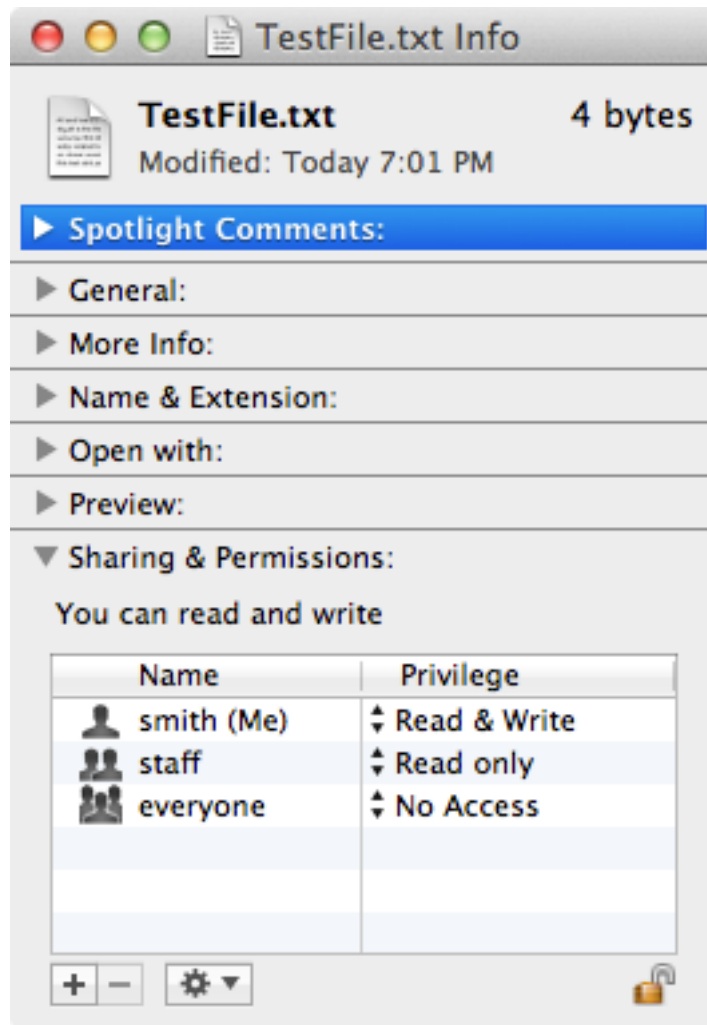


Information
Management

User
Management

Security Management

Who can access my file “TestFile.txt”?



```

smith — bash — 69x24
bash
total 808
drwx-----+  9 smith  staff    306 Nov  3 09:56 Desktop
drwx-----+ 30 smith  staff   1020 Dec 16 11:59 Documents
drwx-----+ 249 smith  staff   8466 Dec 18 17:20 Downloads
drwxr-xr-x   4 smith  staff    136 Aug 26 14:00 Dropbox
drwx-----@ 53 smith  staff   1802 Nov  8 14:07 Library
drwx-----+ 16 smith  staff    544 Dec 15 23:16 Movies
drwx-----+  7 smith  staff    238 Aug 24 21:54 Music
-rw-r--r--   1 smith  staff   1696 Nov  3 12:11 MyTasks.tsk
-rw-r--r--   1 smith  staff     0 Nov  3 12:12 MyTasks.tsk.lock
-rw-r--r--   2 smith  staff     0 Nov  3 12:12 MyTasks.tsk.lock.dh
cpint05.dcsec.uni-hannover.de.MainThread-1999
drwx-----+  8 smith  staff    272 Aug 17 10:43 Pictures
-rw-r--r--   1 smith  staff  403937 Aug 23 15:46 Powerlog_2011-08-18
-152546_iPhone.powerlog
drwxr-xr-x+  5 smith  staff    170 Aug  2 18:59 Public
drwxr-xr-x+  5 smith  staff    170 Aug  2 18:59 Sites
drwxr-xr-x  29 smith  staff    986 Sep 12 15:12 TMP
-rw-r-----@  1 smith  staff     4 Dec 18 19:01 TestFile.txt
drwxr-xr-x   4 smith  staff    136 Oct  8 21:59 VirtualBox VMs
drwxr-xr-x  64 smith  staff   2176 Aug 22 2010 misc
drwxr-xr-x  40 smith  staff   1360 Sep 12 15:09 uni
drwxr-xr-x  34 smith  staff   1156 Nov 21 15:45 uniH
matbook:~ smith$

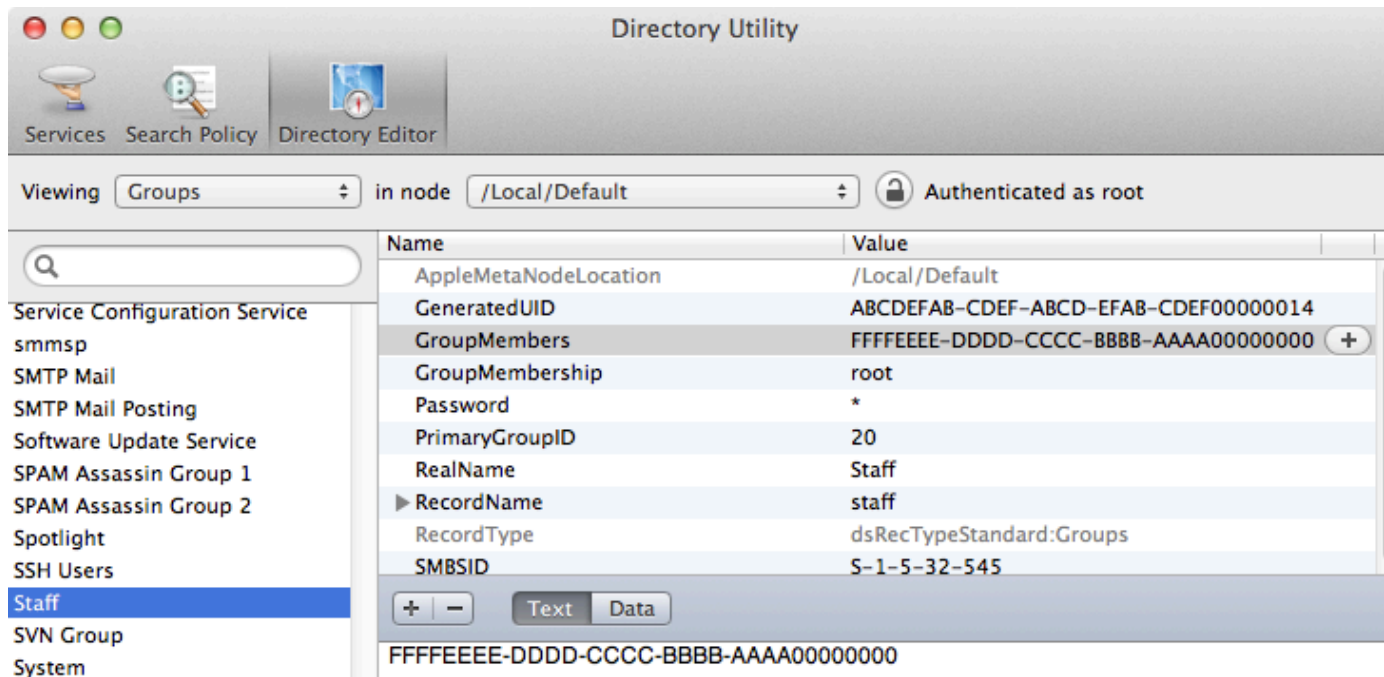
```

```

matbook:etc smith$ cat group | grep staff
staff:*:20:root

```

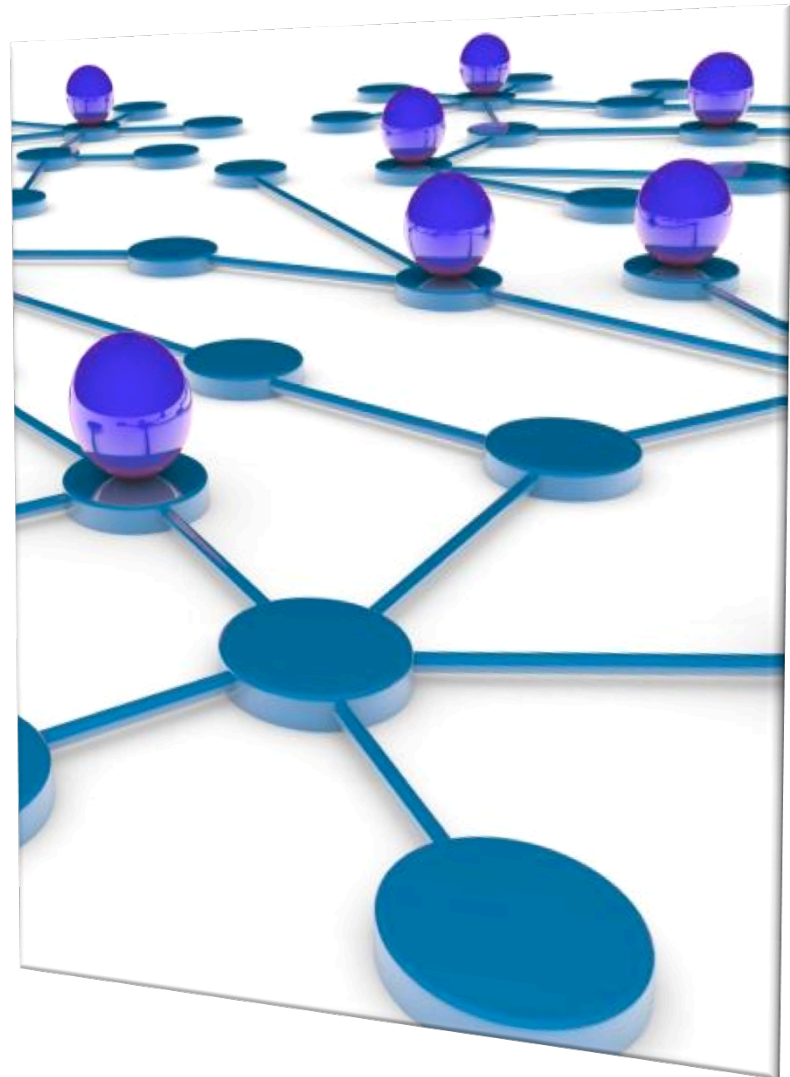
```
matbook:etc smith$ open /System/Library/CoreServices/Directory\ Utility.app/
```



```
matbook:etc smith$ id smith
uid=501(smith) gid=20(staff) groups=20(staff),401(com.apple.access_screensharing),402(com.apple.sh
arepoint.group.1),12(everyone),33(_appstore),61(localaccounts),79(_appserverusr),80(admin),81(_app
serveradm),98(_lpadmin),100(_lpoperator),204(_developer)
matbook:etc smith$ id testuser
uid=502(testuser) gid=20(staff) groups=20(staff),403(com.apple.sharepoint.group.2),402(com.apple.s
harepoint.group.1),12(everyone),61(localaccounts)
```

```
dhcpint05:etc smith$ dscl . -list /Users PrimaryGroupID | grep ' 20$'
smith          20
testuser       20
```

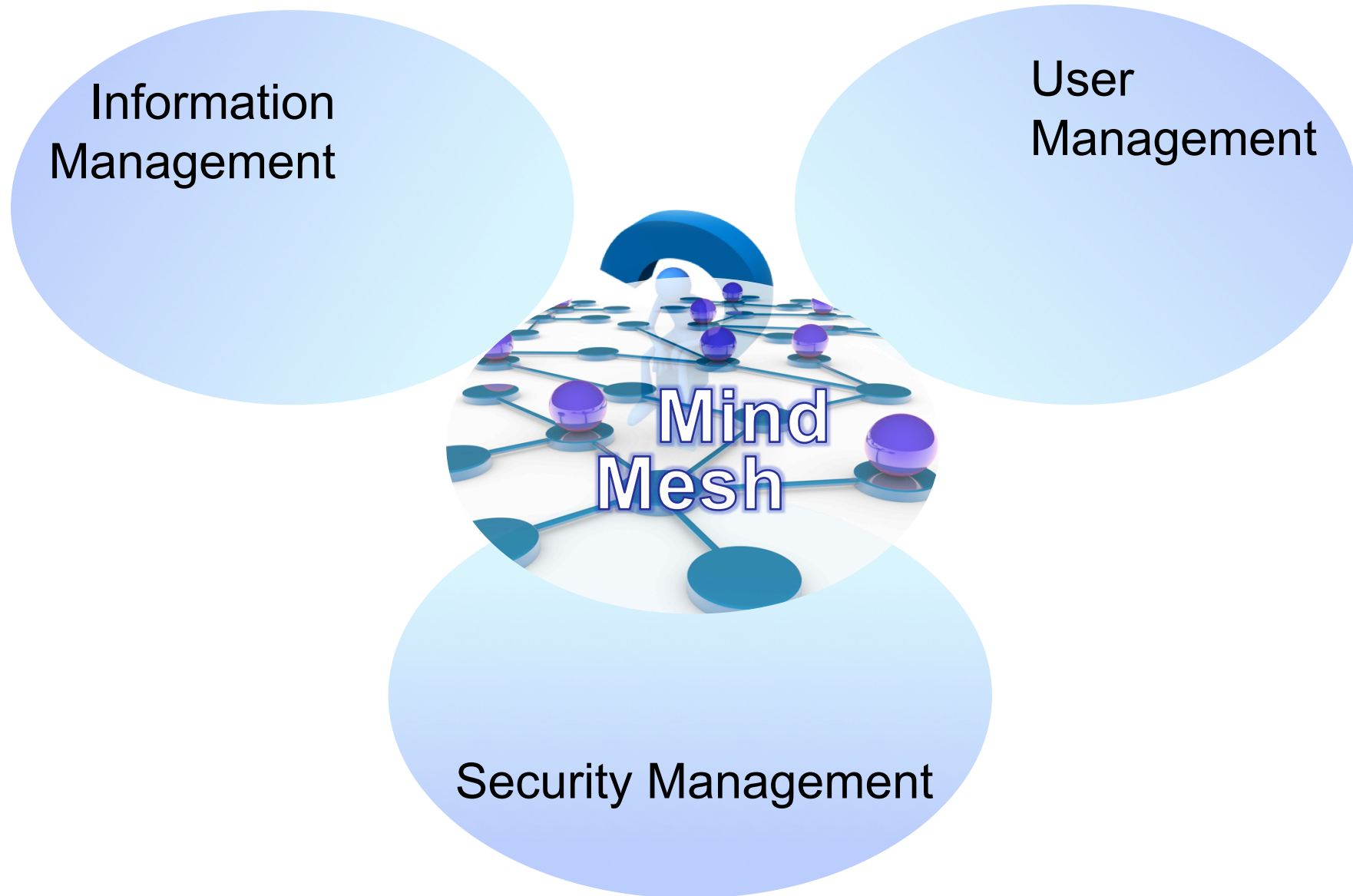
- Each new resource can come with
 - new admin(s)
 - new users
 - new ways to access data
 - new security systems
 - new legal constraints
- Common approach:
 - call administrator



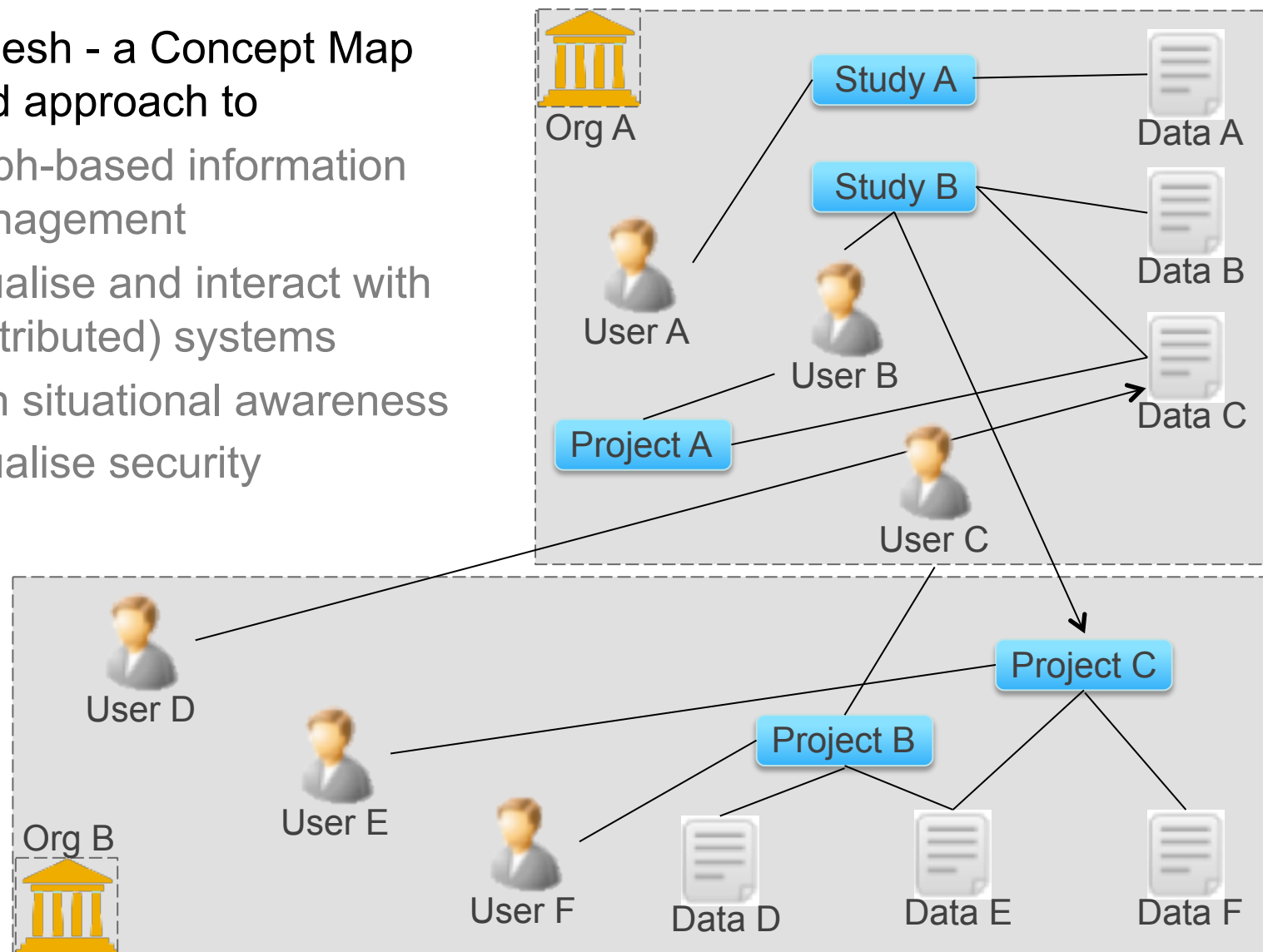
- FlexLM based AC
 - config file:
1673 lines of text
 - updated and tweaked over
several years
 - by several administrators
 - exemplary logging of
action in GIT repository

```
User xxx fuer VPN bei xxx gesetzt
xxx Matlab wieder reduziert auf 35
Neuer Eintrag fuer xxx
VPN-Host bei xxx hinzugefuegt
Subnetz von xxx getrennt
Neuer Eintrag fuer xxx xxx
xxx-cip Schnipsel in license.dat
aktualisiert
```

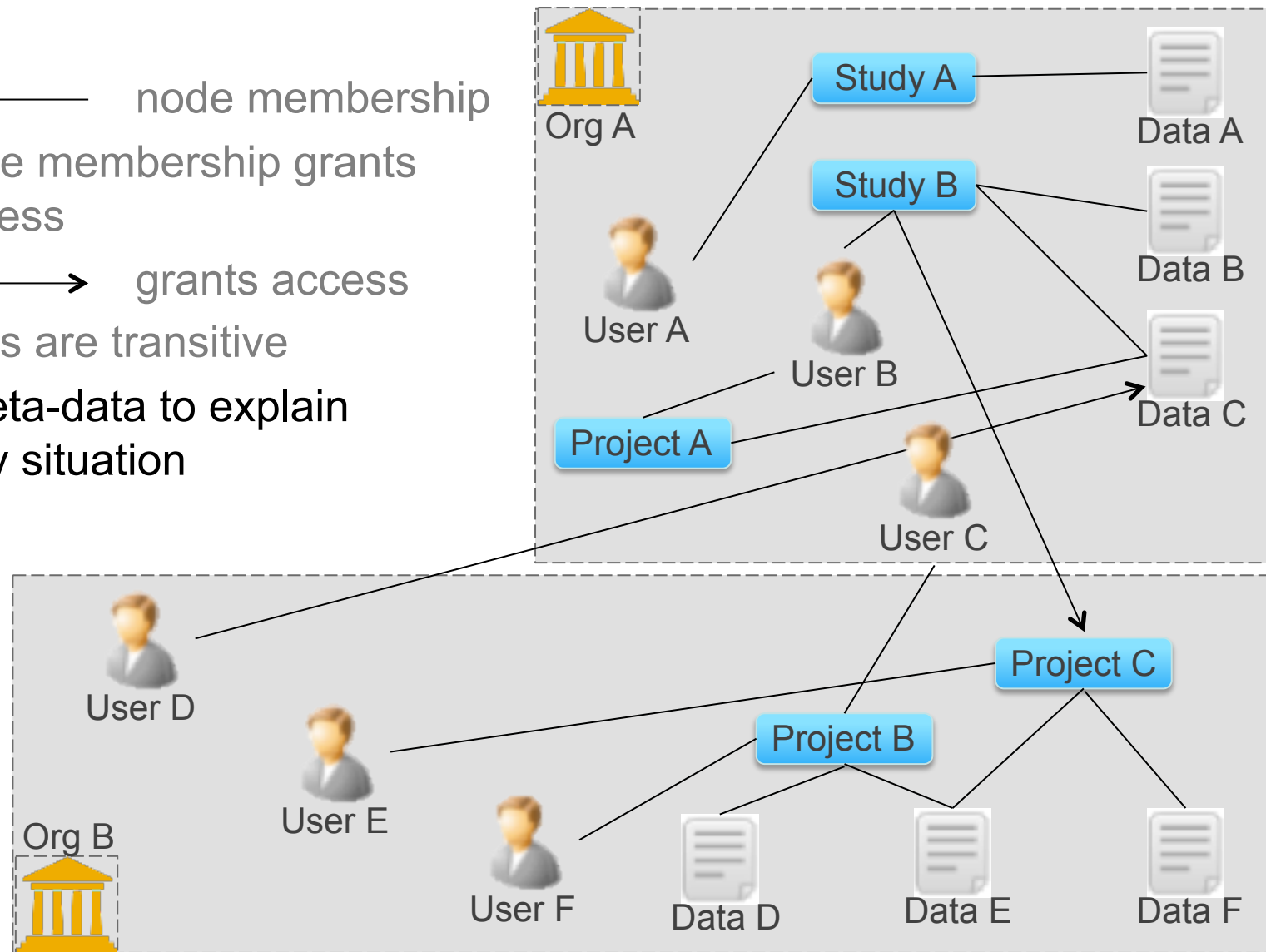
```
#
=====
=====
# NAME xxx
# KONTAKT 1xxx
# E-Mail: xxx
# Vertr. Nr.: xxx
# EIGENTLICH 130.75.xxx.[xxx-xxx]
HOST_GROUP xxx\
130.75.65.xxx 130.75.65.xxx 130.75.65.xxx 130.75.65.xxx 130.75.65.xxx \
130.75.65.xxx 130.75.65.xxx 130.75.65.xxx 130.75.65.xxx 130.75.65.xxx \
130.75.65.xxx 130.75.65.xxx 130.75.65.xxx 130.75.65.xxx 130.75.65.xxx \
130.75.65.xxx 130.75.65.xxx 130.75.65.xxx 130.75.65.xxx 130.75.65.xxx \
130.75.65.xxx 130.75.65.xxx 130.75.65.xxx
INCLUDE MATLAB:asset_info=49487 HOST_GROUP xxx
#MAX 6 MATLAB:asset_info=49487 HOST_GROUP xxx
INCLUDE Image_Toolbox:asset_info=49487 HOST_GROUP xxx
#MAX 1 Image_Toolbox:asset_info=49487 HOST_GROUP xxx
#
=====
=====
# NAME xxx
# KONTAKT xxx
# E-Mail: xxx
# Vertr. Nr.: xxx
HOST_GROUP xxx 130.75.26.*
INCLUDE Wavelet_Toolbox:asset_info=49487 HOST_GROUP xxx
#MAX 1 Wavelet_Toolbox:asset_info=49487 HOST_GROUP xxx
INCLUDE Symbolic_Toolbox:asset_info=49487 HOST_GROUP xxx
#MAX 1 Symbolic_Toolbox:asset_info=49487 HOST_GROUP xxx
INCLUDE PDE_Toolbox:asset_info=49487 HOST_GROUP xxx
#MAX 1 PDE_Toolbox:asset_info=49487 HOST_GROUP xxx
INCLUDE MATLAB:asset_info=49487 HOST_GROUP xxx
#MAX 2 MATLAB:asset_info=49487 HOST_GROUP xxx
#
=====
=====
```



- Mind Mesh - a Concept Map inspired approach to
 - graph-based information management
 - visualise and interact with (distributed) systems
 - gain situational awareness
 - visualise security

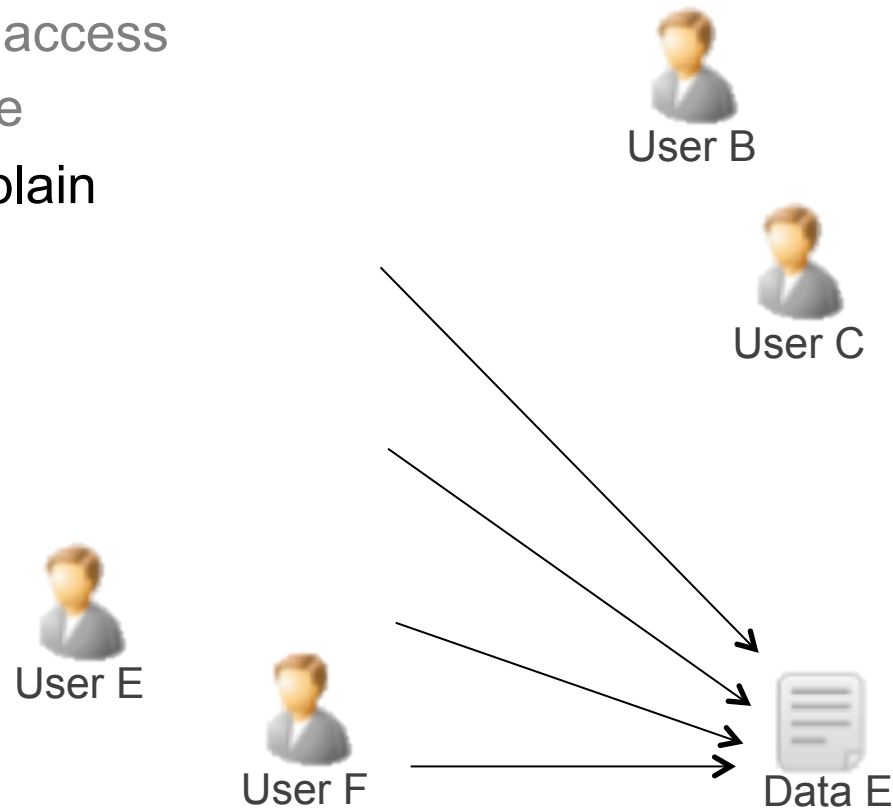


- Rules
 - — node membership
 - node membership grants access
 - —→ grants access
 - rules are transitive
- Use meta-data to explain security situation



- Rules
 - — node membership
 - node membership grants access
 - —→ grants access
 - rules are transitive
- Use meta-data to explain security situation

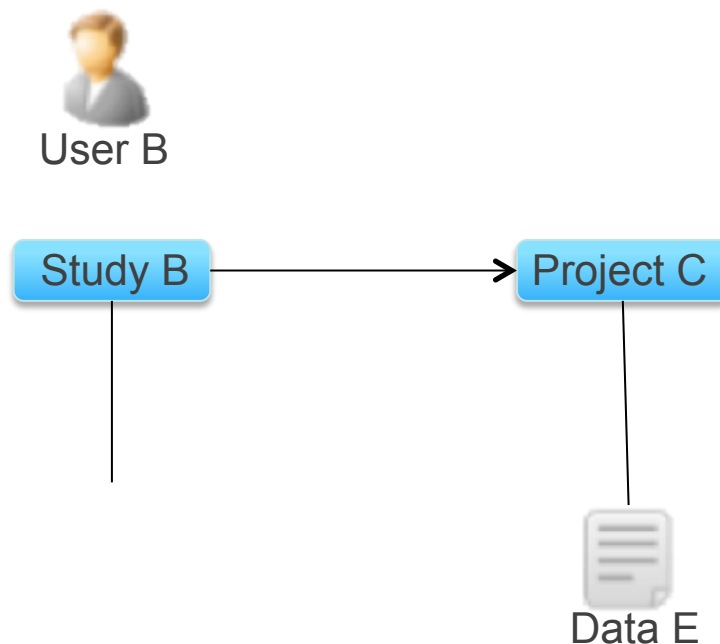
Who has access to Data E?



- Rules
 - — node membership
 - node membership grants access
 - —→ grants access
 - rules are transitive
- Use meta-data to explain security situation

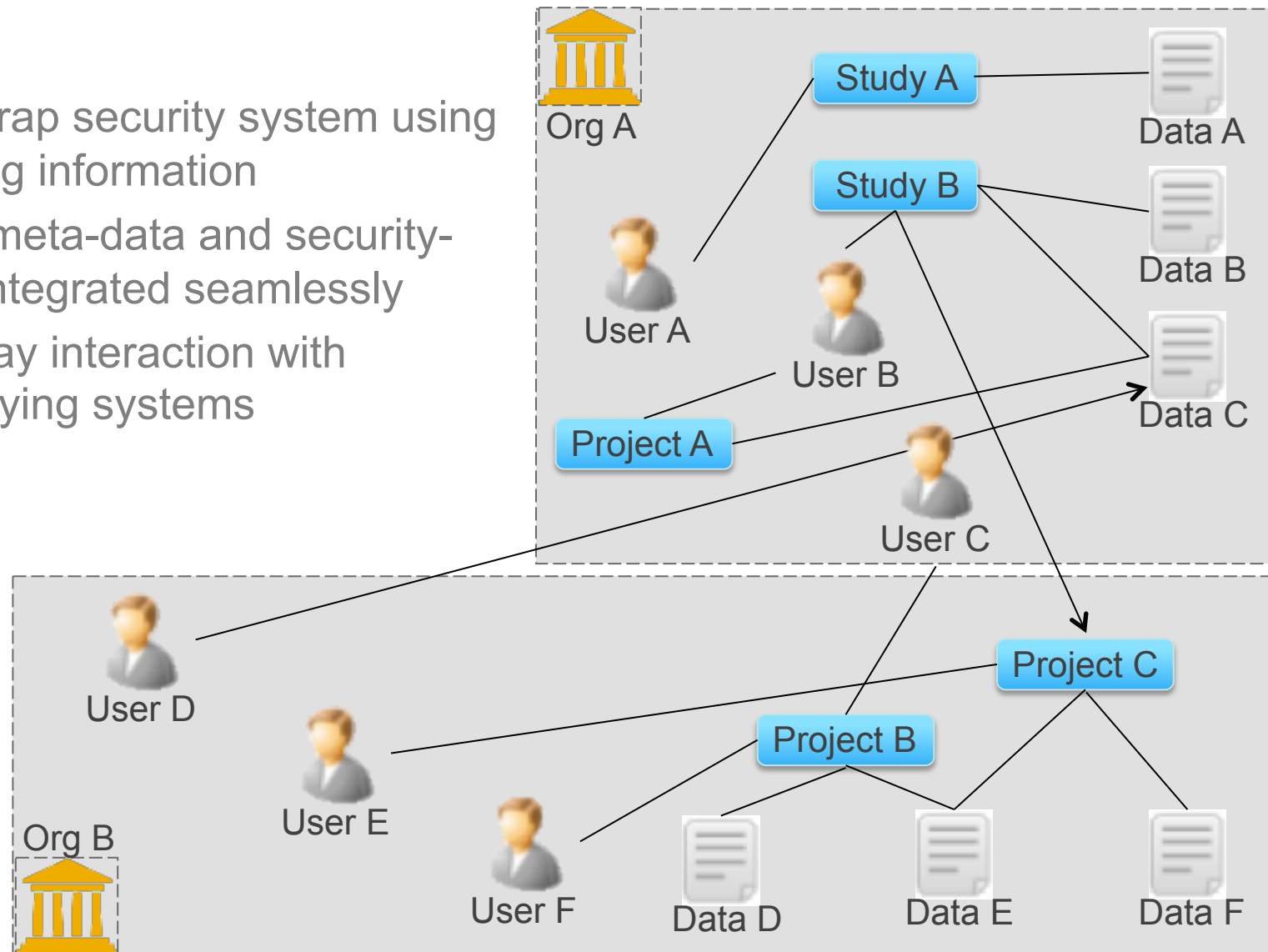
Who has access to Data E?

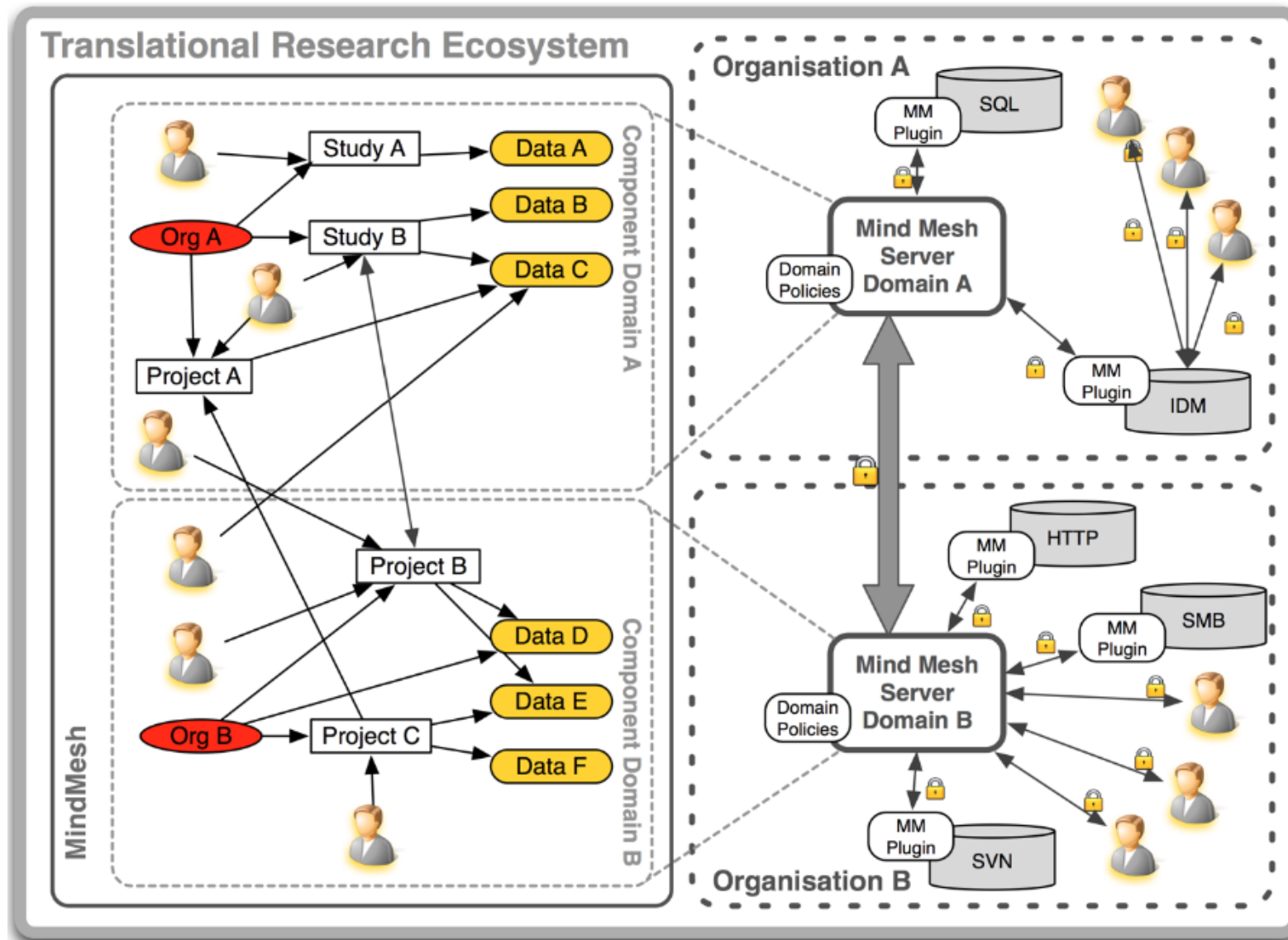
Why does User B have access to Data E?



Features

- bootstrap security system using existing information
- data, meta-data and security-data integrated seamlessly
- two-way interaction with underlying systems





Abteilungen des Softwarehaus Fischer = Entwurf, Entwicklung, Testing

Geschäftsführer des Softwarehaus Fischer = A. Fischer (A)

Entwurf = T. Schmidt (A), S. Müller (A), B. Weber (A), J. Meier (SA), C. Neumann (E)

Entwicklung = J. Meier (SA), C. Neumann (E), M. Richter (SE)(C), A. Wolf (E), S. Hofmann (SE)

Testing = S. Hofmann (SE), P. Schulz (C), K. Becker (A)

Big Mean Consulting Group = Entwicklungs Consultants, Testing Consultants

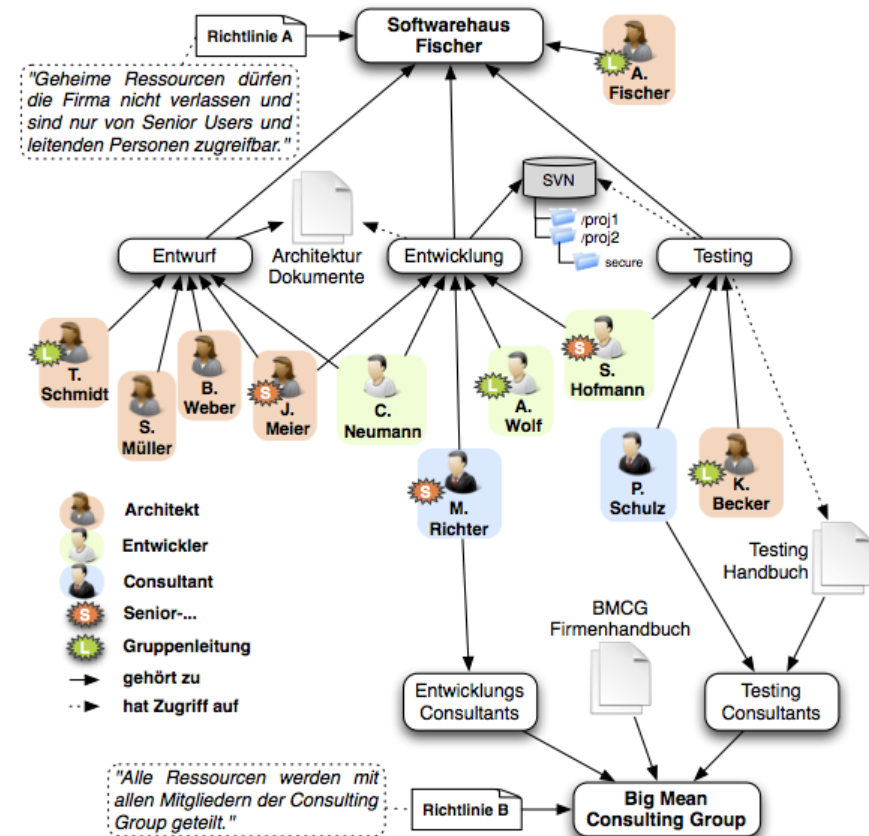
Development Consultants = M. Richter (C)

Testing Consultants = P. Schulz (C)

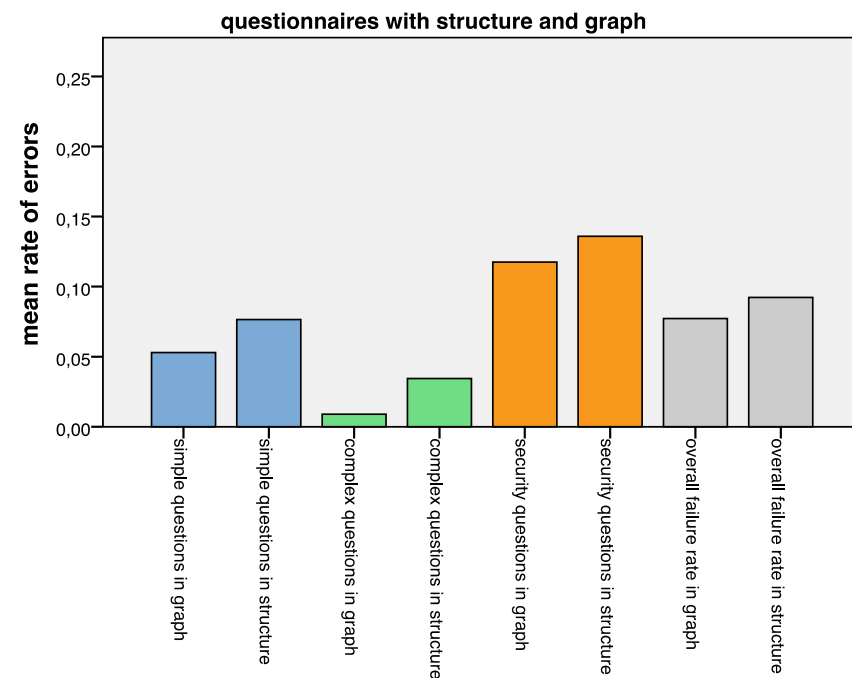
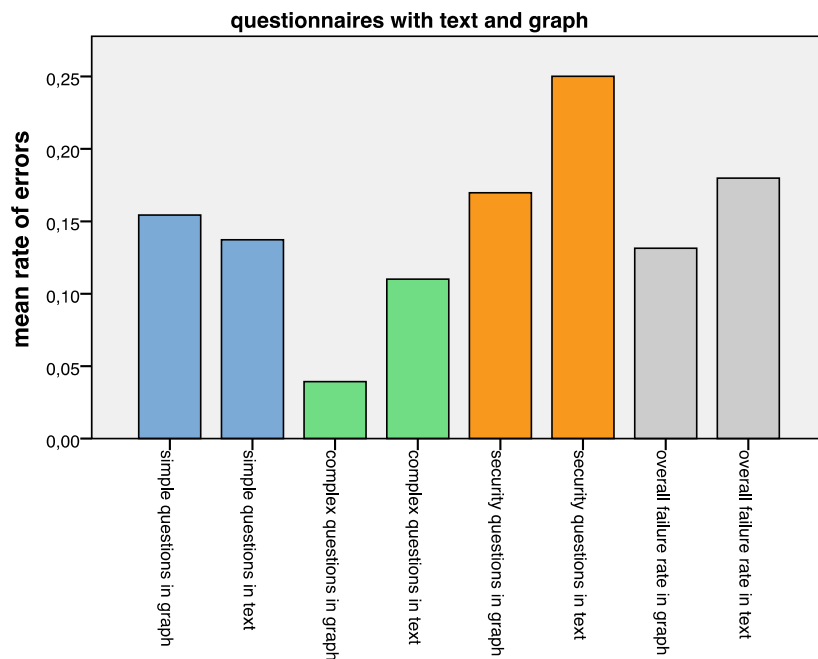
Person → Resource

Zugriff?
Ja Nein

M. Richter → BMCG Firmenhandbuch	<input type="checkbox"/>	<input type="checkbox"/>
M. Richter → Testing Handbuch	<input type="checkbox"/>	<input type="checkbox"/>
K. Becker → Testing Handbuch	<input type="checkbox"/>	<input type="checkbox"/>
K. Becker → BMCG Firmenhandbuch	<input type="checkbox"/>	<input type="checkbox"/>
A. Wolf → BMCG Firmenhandbuch	<input type="checkbox"/>	<input type="checkbox"/>
A. Wolf → Testing Handbuch	<input type="checkbox"/>	<input type="checkbox"/>



- Graphical representation leads to less security mistakes
- Students felt the graph was easier to understand and nicer to work with
- Students had a higher confidence that the answers based on the graph were correct compared to the text representation



This was the user-side of things...

Now let's have a look at developer issues

Why Eve and Mallory Love Android

An Analysis of Android SSL (In)Security

- and a call for Usable Security for Developers

Sascha Fahl

Marian Harbach

Thomas Muders

Lars Baumgärtner

Bernd Freisleben

Matthew Smith

```
.class public Leu/nullbyte/android/urllib/EasySSLConnectionFactory;
.super Ljava/lang/Object;
.source "EasySSLConnectionFactory.java"
# interfaces
.implements Lorg/apache/http/conn/scheme/SocketFactory;
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;
# instance fields
.field private sslcontext:Ljavax/net/ssl/SSLContext;
# direct methods
.method public constructor <init>()V
    .locals 1
    .prologue
    .line 47
    invoke-direct {p0}, Ljava/lang/Object; <init>()V
    .line 50
```

Appification

- 50% of phones are smartphone
- Cloud services are often wrapped in Apps
 - Dropbox
 - Facebook
 - Amazon Cloud (iAWSManager)
 - etc.
- Apps are often developed by small teams
 - apparently with little security expertise ;)



```
.class public Leu/nullbyte/android/urllib/EasySSLConnectionFactory;  
.super Ljava/lang/Object;  
.source "EasySSLConnectionFactory.java"  
# interfaces  
.implements Lorg/apache/http/conn/scheme/SocketFactory;  
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;  
# instance fields  
.field private sslContext Ljavax/net/ssl/SSLContext;  
# direct methods  
.method public constructor <init>()V  
    .locals 1  
    .prologue  
    .line 47  
    invoke-direct {p0}, Ljava/lang/Object;  
    .line 50
```


Some Android Facts

- 59% smartphone market share
- 331 million devices (as of Q1 2012)
- 934,000 activations per day (as of Q1 2012)
- 450,000 apps (as of June 2012)
- Also used on tablets, TVs and within cars

- It's Open Source



```
.class public Landroid/urllib/EasySSLConnectionFactory;  
    .super Ljava/lang/Object;  
    .source "EasySSLConnectionFactory.java"  
    # interface  
    .implements Lorg/apache/http/conn/scheme/SocketFactory;  
    .implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;  
    # instance fields  
    .field private sslcontext:Ljavax/net/ssl/SSLContext;  
    # direct methods  
    .method public constructor <init>()V  
        .locals 1  
        .prologue  
        .line 47  
        invoke-direct {p0}, Ljava/lang/Object; <init>()V  
        .line 50
```

What do Cloud apps have in common?

All share data over the Internet

Some of them even „secure“ transfer using:

SSL

(Secure Sockets Layer protocol)

(Transport Layer Security (TLS) protocol)

```
.class public Leu/nullbyte/android/urllib/EasySSLSocketFactory;  
.super Ljava/lang/Object;  
.source "EasySSLSocketFactory.java"  
# interfaces  
.implements Lorg/apache/http/conn/scheme/SocketFactory;  
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;  
# instance fields  
.field private sslcontext:Ljavax/net/ssl/SSLContext;  
# direct methods  
.method public constructor <init>()V  
    .locals 1  
    .prologue  
    .line 47  
    invoke-direct {p0}, Ljava/lang/Object; <init>()V  
    .line 50
```

All quiet on the SSL front?

How is SSL hopelessly broken? Let us count the ways

Are Digital Certificates Doomed?

Certificates are fundamental to the Web's SSL security model. But the recent DigiNotar attack and Comodo hacks show that the system must be strengthened, experts say.

| Mathew J. Sc Rogue SSL certificate exploit puts VeriSign on the spot

Researchers exploit flaws in SSL, domain authentication system

SSL Certificate Authority KPN stopped issuing certificates

Comodo-gate hacker brags about forged certificate exploit

Rogue SSL Certificates ("Case Comodogate")

Vulnerabilities Allow Attacker to Impersonate Any Website



2011 in Review: Ever-Clearer Vulnerabilities in Certificate Authority System



S**T HAPPENS

But sometimes you wish it happened to someone else.

```
.class  
.super  
.source  
# inter  
.imple  
.imple  
# instan  
.field p  
# direct  
.method p  
.locals 1  
.prologue  
.line 47  
invoke-direct {p0}, Ljava  
.line 50
```

SSL misuse

- Trusting all certificates
- Allowing all hostnames
- Trusting (too) many CAs
- Mixed mode/no SSL

```
.class public Leu/nullbyte/android/urllib/EasySSLSocketFactory
.super Ljava/lang/Object;
.source "EasySSLSocketFactory.java"
# interfaces
.implements Lorg/apache/http/conn/scheme/SocketFactory;
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;
# instance fields
.field private sslcontext:Ljavax/net/ssl/SSLContext;
# direct methods
.method public constructor <init>()V
    .locals 1
    .prologue
    .line 47
    invoke-direct {p0}, Ljava/lang/Object;
    .line 50
```



Trusting all Certificates

- Correct SSL certificate validation is so easy
 - Only a (commercial) trusted CA signed certificate required
- What some Apps do:

```
// Create a trust manager that does not validate certificate chains
```

```
TrustManager[] trustAllCerts = new TrustManager[] { new X509TrustManager() {  
  
    public java.security.cert.X509Certificate[] getAcceptedIssuers() {  
        return null;  
    }  
  
    public void checkClientTrusted(X509Certificate[] chain, String authType) throws CertificateException {  
        // do nothing  
    }  
  
    public void checkServerTrusted(X509Certificate[] chain, String authType) throws CertificateException {  
        // do nothing  
    }  
  
} };
```

Allowing all Hostnames

- What other Apps do:
 - Check CA signature, but allow mallory.com for google.com

```
KeyStore trustStore = KeyStore.getInstance(KeyStore.getDefaultType());  
trustStore.load(null, null);
```

```
SSLSocketFactory sf = new MySSLSocketFactory(trustStore);  
sf.setHostnameVerifier(SSLSocketFactory.ALLOW_ALL_HOSTNAME_VERIFIER);
```

```
.class public  
.super Ljava/net/ssl/SSLContext;  
.source "E:  
# interface  
.implements Lorg/apache/http/conn/scheme/SocketFactory;  
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;  
# instance fields  
.field private sslcontext:Ljavax/net/ssl/SSLContext;  
# direct methods  
.method public constructor <init>()V  
    .locals 1  
    .prologue  
    .line 47  
    invoke-direct {p0}, Ljava/net/ssl/SSLContext;  
    .line 50
```

Trusting many CAs

- By default Android trusts 164 different CAs
- Some are even really curious CAs

```
.class public Leu/nullbyte/android/urllib/EasySSLSocketF
.super Ljava/lang/Object;
.source "EasySSLSocketFactory.java"
# interfaces
.implements Lorg/apache/http/conn/scheme/SocketFactory;
.implements Lorg/apache/http/conn/scheme/LayeredSocketFac
# instance fields
.field private sslcontext:Ljavax/net/ssl/SSLContext;
# direct methods
.method public constructor <init>()V
    .locals 1
    .prologue
    .line 47
    invoke-direct {p0}, Ljava
    .line 50
```

Security certificate

Issued to:

Common name:

Organization:

Government Root Certification Authority

Organizational unit:

Serial number:

1F:9D:59:5A:D7:2F:

C2:06:44:A5:80:08:69:E3:5E:F6

Issued by:

Common name:

Organization:

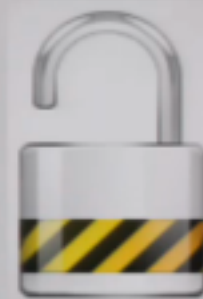
Government Root Certification Authority

Mixed Mode/No SSL

- The worst Apps even don't use SSL at all
- Mixed Mode:
 - Vulnerable to SSL stripping

```
.class public Leu/nullbyte/android/  
.super Ljava/lang/Object;  
.source "EasySSLSocketFactory.java"  
# interfaces  
.implements Lorg/apache/http/conn/sc  
.implements Lorg/apache/http/conn/sc  
# instance fields  
.field private sslcontext:Ljavax/net/  
# direct methods  
.method public constructor <init>()V  
    .locals 1  
    .prologue  
    .line 47  
    invoke-direct {p0}, Ljava/  
    .line 50
```

New Tricks For Defeating SSL In Practice



Moxie Marlinspike
moxie@thoughtcrime.org



If we can do it, so can you... and Eve & Mallory

SHOW REEL

```
.class public Landroid/urllib/EasySSLConnectionFactory;  
.super Ljava/lang/Object;  
.source "EasySSLConnectionFactory.java"  
# implements Lorg/apache/http/conn/scheme/SocketFactory;  
# implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;  
# instance fields  
.field private sslcontext:Ljavax/net/ssl/SSLContext;  
# direct methods  
.method public constructor <init>()V  
    .locals 1  
    .prologue  
    .line 47  
    invoke-direct {p0}, Ljava/lang/Object; <init>()V  
    .line 50
```

Banking Apps

- Many banking apps exist to access online banking services
- Access to highly sensitive data
- Security is/should be a priority
- Security (or lack of) is invisible to the end user



```
class org.apache.http.conn.scheme.SocketFactory.java"
.super Ljava/lang/Object;
.source "SocketFactory.java"
# interfaces
.implements Lorg/apache/http/conn/scheme/SocketFactory;
.implements Lorg/apache/http/conn/scheme/SocketFactory;
# instance fields
.field private context:Ljavax/net/ssl/SSLContext;
# direct methods
.method public constructor <init>()V
    .locals 1
    .prologue
    .line 47
    invoke-direct {p0}, Ljava/lang/Object;
    .line 50
```

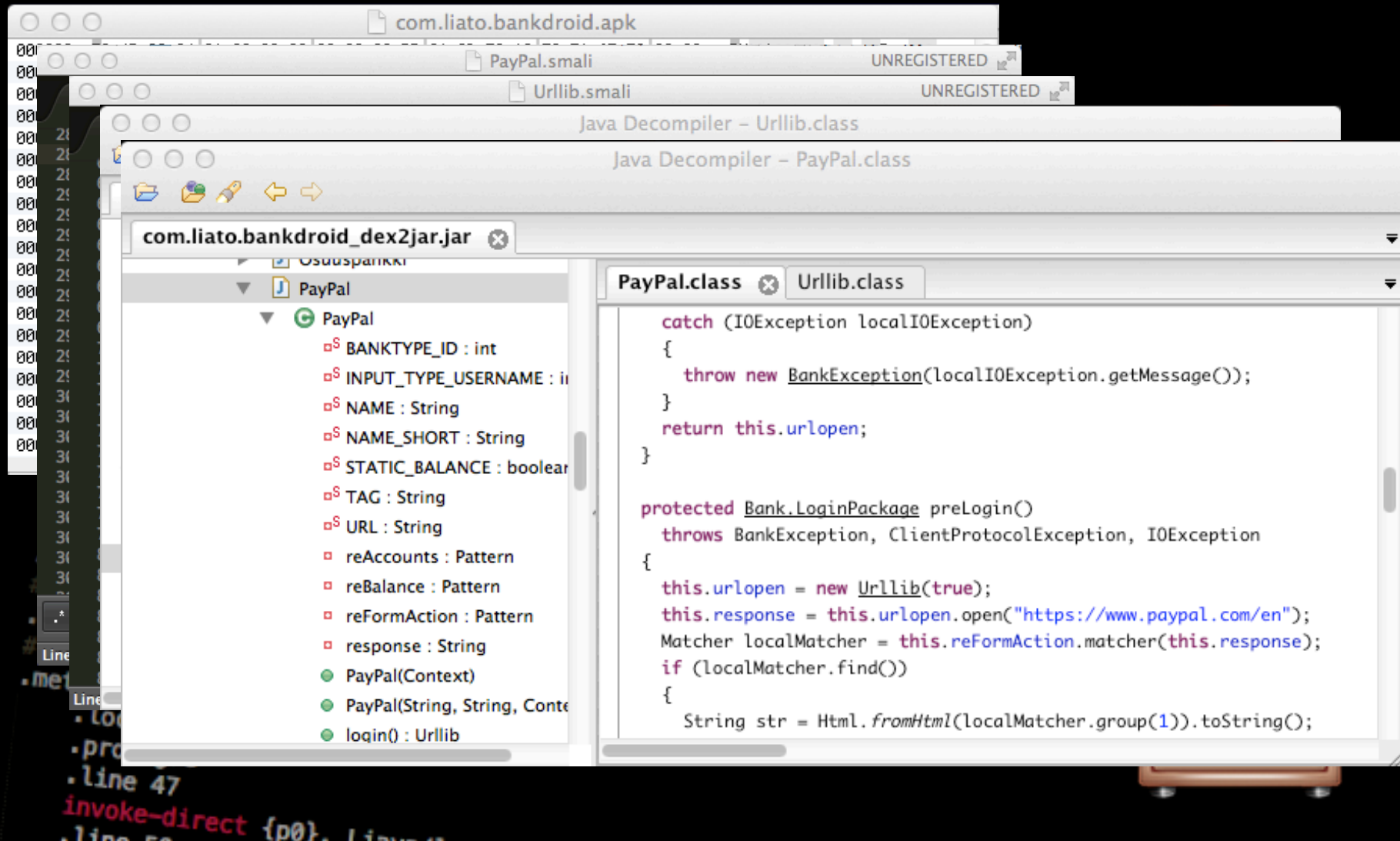
BankDroid

- Swedish banking app
- Support for ~60 banks/payment services
 - PayPal
 - Steam Wallet
 - Eurocard
 - Swedbank

```
.class public Leu/nullbyte/android/urllib/EasySSLConnectionFactory;  
.super Ljava/lang/Object;  
.source "EasySSLConnectionFactory.java"  
# interfaces  
.implements Lorg/apache/http/conn/scheme/SocketFactory;  
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;  
# instance fields  
.field private sslcontext:Ljavax/net/ssl/SSLContext;  
# direct methods  
.method public constructor <init>()V  
    .locals 1  
    .prologue  
    .line 47  
    invoke-direct {p0}, Ljava/lang/Object; <init>()V  
    .line 50
```



From Binary to Source



BankDroid - Aftermath

- 26 out of 41 SSL implementations broken
- Deliberately broken
- NO user warning

```
.class public Leu/nullbyte/android/urllib/EasySSLSocketFactory;  
.super Ljava/lang/Object;  
.source "EasySSLSocketFactory.java"  
# interfaces  
.implements Lorg/apache/http/conn/scheme/SocketFactory;  
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;  
# instance fields  
.field private sslcontext:Ljava/net/ssl/SSLContext;  
# direct methods  
.method public constructor <init>()V  
    .locals 1  
    .prologue  
    .line 47  
    invoke-direct {p0}, Ljava/lang/Object; <init>()V  
    .line 50
```



If you have a problem,
if no one else can help,
and if you can find them,
maybe you can hire...

THE AV-TEAM

**“SECURITY IS A NECESSITY,
NOT A LUXURY”**

(ANON AV VENDOR)

```
.class public Leu/nullbyte/android/urllib/EasySSLSocketFactory;
.super Ljava/lang/Object;
.source "EasySSLSocketFactory.java"
# instance fields
.implements Lorg/apache/http/conn/scheme/SocketFactory;
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;
# instance fields
.field private sslcontext:Ljavax/net/ssl/SSLContext;
# direct methods
.method public constructor <init>()V
    .locals 1
    .prologue
    .line 47
    invoke-direct {p0}, Ljava/lang/Object;
    .line 50
```

Best of the Best: Zoner AV

- Awarded best free Anti-Virus App
- More than just AV
- Up-to-date Signatures
- Developed in Europe



ZONER ANTIVIRUS MODERN ANTI-VIRUS SOLUTION

If you waste time dealing with virus infections, you will always be one step behind those who prevent them instead.



A quick peek behind the curtain...

- The good thing: It uses SSL
 - Unfortunately: The wrong way
 - Accepts all hostnames for signature update
- Virus signatures are public anyway
- What could possibly go wrong??

```
class public Leu/nullbyte/android/urllib/EasySSLSocketFactory;  
.super Ljava/lang/Object;  
.source "EasySSLSocketFactory.java"  
# interfaces  
.implements Lorg/apache/http/conn/scheme/SocketFactory;  
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;  
# instance fields  
.field private sslcontext:Ljavax/net/ssl/SSLContext;  
# direct methods  
.method public constructor <init>()V  
  .locals 1  
  .prologue  
  .line 47  
  invoke-direct {p0}, Ljava/lang/Object; <init>()V  
  .line 50
```



Signature Update in Depth

```
GET /update/android.cgi HTTP/1.1
User-Agent: Zoner AntiVirus for Android
ZAV-DBVer: 1
ZAV-DBLast: 1
ZAV-IMEI: 0000000000000000
ZAV-Version: 1.3.1
Host: update.zonerantivirus.com
Connection: Keep-Alive
Accept-Encoding: gzip
```

```
HTTP/1.1 200 OK
Date: Fri, 22 Jun 2012 13:38:07 GMT
Server: Apache
ZAV-Hash: 40069771ee152e72770342071256aba4c76a0f7
Content-Length: 389243
Keep-Alive: timeout=15, max=100
Connection: Keep-Alive
Content-Type: binary/octet-stream
```

```
#?0zavdb.bin?jK?+IVv0?44?@?t????d?뵆??3?~???*Wy??

?Ü?e? t8?q???9q?뵆VN|?H??-???_g?wC??Z+U?f7gW?T????
??9?la??o.=s?W0t#뵆i_K+??????m?K??en?Jj?\zxe??z??
??Zy\|U?_Y<?
???I??a???[;뵆??,???|?Xn?XV?4?e???8??cE=?\?B~?OLH+
Z????y9sU.\??
?^yu??kW@$SCy}B???FHP?<??R?*?*$??뵆A?n?rK???g?*  ?
?l?????\#P?`3???/????????

?T>?????:??5??$????H?"?ik?
,??????A?
?%??[??4?????<???n  /@?
]??뵆?????CCQ  +Y?C
뵆?'???fR?'????/?C??[T?
```

```
field private sslcontext:Ljavax/net/ssl/SSLContext;
# direct methods
.method public constructor <init>()V
    .locals 1
    .prologue
    .line 47
    invoke-direct {p0}, Ljava...
    .line 50
```



The Problem

- SHA-1 Checksum != Crypto Signature
- Database can be reverse engineered
 - Simple hashmap
 - Description
 - Checksum of infected file
 - Length of infected file
- Custom database can be injected
 - MITMA!!!

```
.class public Leu/nubbit/ssl/ssl/EasySSLSocketFactory;  
.super Ljava/lang/Object;  
.source "EasySSLSocketFactory.java"  
# interfaces  
.implements Lorg/apache/http/conn/scheme/SocketFactory;  
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;  
# instance #0  
.field private sslcontext:Ljavax/net/ssl/SSLContext;  
# direct methods  
.method public constructor <init>()V  
  .locals 1  
  .prologue  
  .line 47  
  invoke-direct {p0}, Ljava/lang/Object;  
  .line 50
```



Proof of Concept

```
.clas  
.supe  
.sour  
# inte  
.imple  
.imple  
# inst  
.field  
# direc  
.method  
.lo  
.pro  
.line 47  
invoke-direct {p0}, Ljava  
.line 50
```



False sense of security

A Guaranteed CURE
FOR
RHEUMATISM
WHETHER
ACUTE, CHRONIC,
SCIATIC, NEURALGIC
OR
INFLAMMATORY
50c a Bottle.



PREPARED FROM PURE
RATTLESNAKE OIL.

THE ONLY COMPANY IN
THE UNITED STATES
THAT MAKES THE
GENUINE
ARTICLE.
50c a Bottle.

SNAKE OIL

RELIEVES INSTANTANEOUSLY
AND CURES HEADACHE, NEURALGIA, TOOTHACHE, RABACHE, BACKACHE,
SWELLINGS, SPRAINS, SORE CHEST, SWELLING of the THROAT, CONTRACTED CORDS
and MUSCLES, STIFF JOINTS, WRENCHES, DISLOCATIONS, CUTS and BRUISES.

It Quickly takes out the Soreness and Inflammation from Corns, Bunions, Insect and Rattle bites.
It makes the Muscles supple
and Vigor to the whole System.

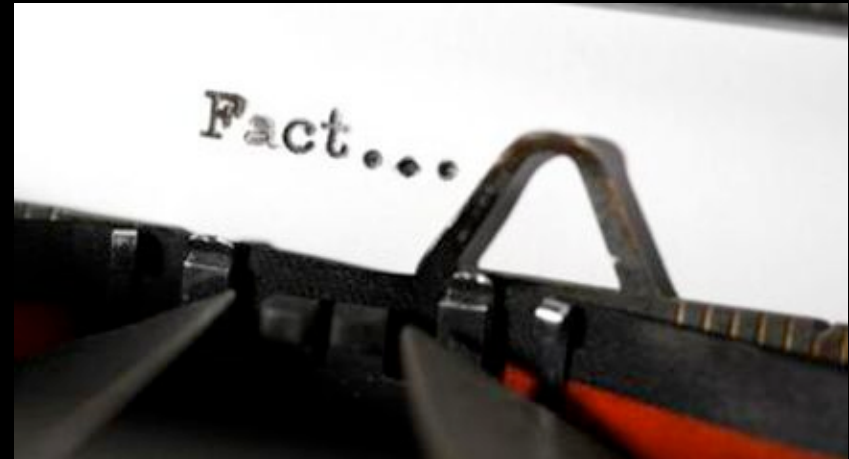
```
.class public L  
.super Ljava/lang  
.source "EasySSL  
# interfaces  
.implements Lorg  
.implements Lorg  
# instance fields  
.field private ss  
# direct methods  
.method public con  
.locals 1  
.prologue  
.line 47  
invoke-direct {p0}, Ljava  
.line 50
```



Bugs: The more the merrier...

THE TIP OF THE ICEBERG

```
.class public Landroid/urlib/EasySSL$SocketFactory;
.super Ljava/lang/Object;
.source "EasySSL$SocketFactory.java"
# interface methods
.implements Lorg/apache/http/conn/scheme/SocketFactory;
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;
# instance fields
.field private sslcontext:Ljavax/net/ssl/SSLContext;
# direct methods
.method public constructor <init>()V
    .locals 1
    .prologue
    .line 47
    invoke-direct {p0}, Ljava/lang/Object;
    .line 50
```

- Of the 13,667 most popular apps
 - 12,135 apps use the network
- Android 4.0 only
- 169 GB total
- 5,636,760 decompiled files

```
.class public Ljava/net/URLConnection$EasySSLSocketFactory;  
.super Ljava/net/URLConnection$SocketFactory;  
.source "EasySSLSocketFactory.java"  
# interfaces  
.implements Lorg/apache/http/conn/scheme/SocketFactory;  
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;  
# instance fields  
.field private sslcontext:Ljavax/net/ssl/SSLContext;  
# direct methods  
.method public constructor <init>()V  
    .locals 1  
    .prologue  
    .line 47  
    invoke-direct {p0}, Ljava/net/URLConnection$SocketFactory;  
    .line 50
```

MalloDroid: Static Code Analysis

Androguard extension which:

- finds broken TrustManagers like: EasySSLTrustManager, FakeTrustManager, NullTrustManager, ...
(48 different names for the same problem)
- finds Apps that use allow all hostname verifiers
- extracts URLs from an App
- checks certificates for an App's URLs

```
.class public Leu/nullbyte/android/urllib/EasySSLTrustFactory;  
.super Ljava/lang/Object;  
.source "EasySSLTrustFactory.java"  
# interfaces  
.implements Lorg/apache/http/conn/scheme/SocketFactory;  
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;  
# instance fields  
.field private sslcontext:Ljavax/net/ssl/SSLContext;  
# direct methods  
.method public constructor <init>()V  
    .locals 1  
    .prologue  
    .line 47  
    invoke-direct {p0}, Ljava/lang/Object; <init>()V  
    .line 50
```


SSL on Android

- Of the 12,135 apps
- 6,214 apps mix HTTPS and HTTP
- 5,810 apps use HTTP only
- 111 apps use HTTPS only
- 1,074 apps vulnerable to SSL MITMA!!
 - 790 apps include code to accept all certificates
 - 284 apps include code to allow all hostnames
- Cumulative install base of vulnerable apps lies between 40 and 185 million users
- We selected 100 for manual audit...

```
.class public Leu/nullbyte/android/ssl/EasySSLSocketFactory;  
.super java/lang/Object;  
.source "EasySSLSocketFactory.java"  
# interfaces  
# implements java/lang/Runnable, http/conn/scheme/SocketFactory;  
# implements Lorg/apache/http/conn/scheme/AbstractHttpFactory;  
# instance fields  
.field private sslContext:Ljavax/net/ssl/SSLContext;  
# direct methods  
method public constructor()<init>()V  
    .prologue  
    .line 47  
    invoke-direct {p0}, Ljava/lang/Object; <init>()V  
    .line 50
```

SSL on Android

- From 41 apps, we were able to capture credentials for
 - American Express, Diners Club, Paypal, bank accounts, Facebook, Twitter, Google, Yahoo, Microsoft Live ID, Box, WordPress, remote control servers, arbitrary email accounts, and IBM Sametime, among others.
- It was also possible to remotely inject and execute code in an app created by a vulnerable app-building frame-work.

```
.class public Lorg/apache/http/conn/scheme/SocketFactory;  
.super Lorg/apache/http/conn/scheme/SocketFactory;  
.source "EasySSLSocketFactory.java"  
# implements Lorg/apache/http/conn/scheme/SocketFactory;  
# implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;  
# instance fields  
.field private sslcontext:Ljavax/net/ssl/SSLContext;  
# direct methods  
.method public constructor <init>()V  
    .locals 1  
    .prologue  
    .line 47  
    invoke-direct {p0}, Ljavax/net/ssl/SSLContext;  
    .line 50
```

We're down but not out...

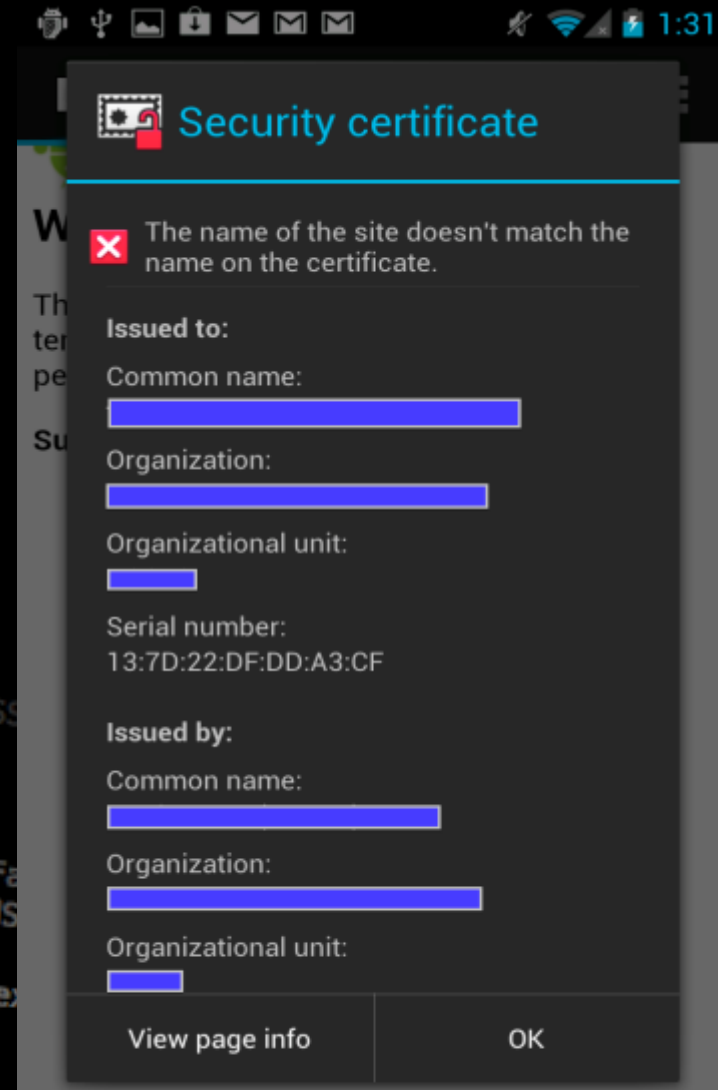
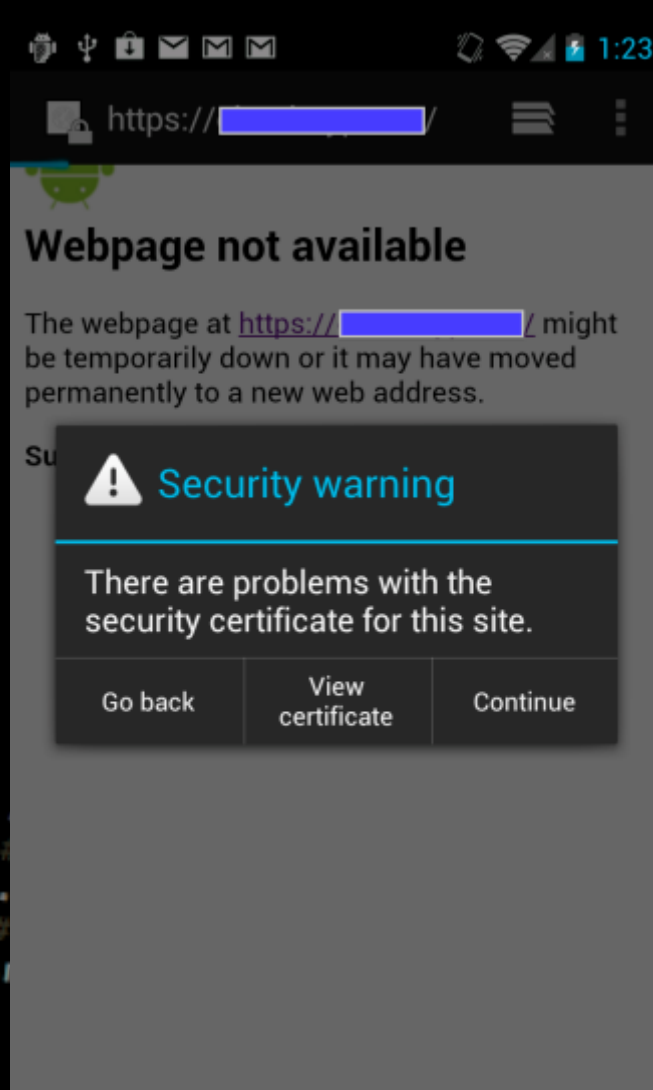
- We know there are Apps that do it the wrong way
- Fortunately they are here to protect us:
- All do SSL certificate validation correctly... and warn the user if something goes wrong....



Browser

```
.class public Lnullbyte/android/urllib/EasySSLSocketFactory;  
.super Ljava/lang/Object;  
.source "EasySSLSocketFactory.java"  
# interfaces  
.implements Lnullbyte/android/urllib/conn/scheme/SocketFactory;  
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;  
# instance fields  
.field private sslcontext:Ljavax/net/ssl/SSLContext;  
# direct methods  
.method public constructor <init>()V  
    .locals 1  
    .prologue  
    .line 47  
    invoke-direct {p0}, Ljava/lang/Object;  
    .line 50
```

The Last Line of Defense

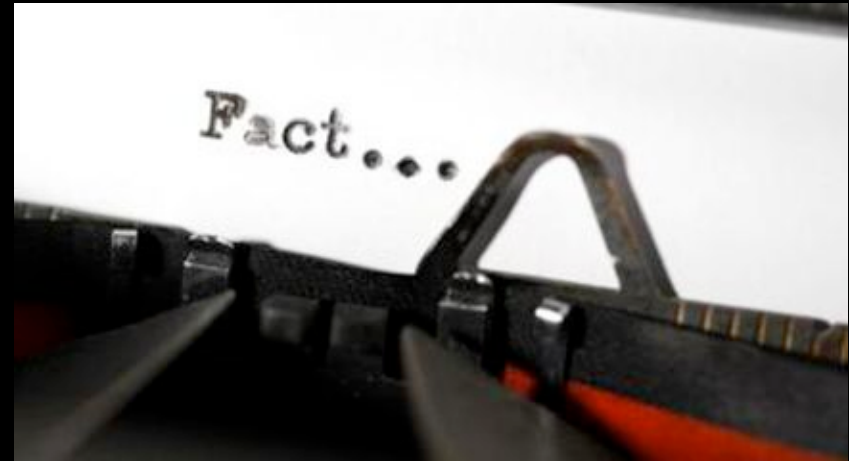


Stop! There's Trouble in Paradise

- We conducted an online survey
 - To find out if the warning messages help the users
 - To see if users know when they are surfing on an SSL protected website



- 745 participants
 - avg. age 24 years
 - 88% university students



- 47.5% of non-IT experts believed they were using a secure Internet connection...although it was plain HTTP.
- ~50% had not seen the SSL warning message before.
- The risk users were warned against was rated with 2.86 (sd=.94) on a scale between 1 and 5
- Many users stated they did not about warning messages at all.

```
.class public Leu/pulib/.../EasySSLSocketFactory
.super java/lang/Object;
.source "EasySSLSocketFactory.java"
# implements Leu/pulib/.../SocketFactory;
# implements org/apache/http/conn/scheme/SocketFactory;
# instance fields
.field private sslcontext:Ljavax/net/ssl/SSLContext;
# direct methods
.method public constructor <init>()V
    .locals 1
    .prologue
    .line 47
    invoke-direct {p0}, java/...
    .line 50
```



Step by step into the future

TAMING THE GHOSTS WE CALLED

```
.class public Landroid/urllib/EasySSL$SocketFactory;
.super Ljava/lang/Object;
.source "EasySSL$SocketFactory.java"
# interface methods
.implements Lorg/apache/http/conn/scheme/SocketFactory;
.implements Lorg/apache/http/conn/scheme/LayeredSocketFactory;
# instance fields
.field private sslcontext:Ljavax/net/ssl/SSLContext;
# direct methods
.method public constructor <init>()V
    .locals 1
    .prologue
    .line 47
    invoke-direct {p0}, Ljava/lang/Object;
    .line 50
```


Possible Solutions

- Enforce the use of the standard SSL API
- Improved usability of API/PKI/CaaS
- Android version of EFF's *HTTPS Everywhere*
- Visual Security

Feedback

- Add MalloDroid to app installers/app market





Conclusion

Design systems with the user in mind

- Conduct preliminary user studies *before* designing the system
- Test systems during development and before role-out

Cloud computing is particularly challenging

- many (non-tech) actors
- offer Security as a Service
- anything more complicated than user name / password creates problems unless it is made *very* usable

Conclusion

Usable Security is also important for developers

- Create API which are easy to use and difficult to abuse
- Only burden App/Cloud developers with absolutely necessary security code
- Educate developers about security technology

The merging of paradigms creates issues for traditional (and secure) services which did not exist before.